

HIGHLAND NEWSLETTER

Beginning January 2026, the official website for the City of Highland will be www.highlandca.gov

HONORING A LIFE-SAVING ACT



At November's City Council meeting, the City of Highland honored an extraordinary life-saving moment in our community.

On August 9, 2025, Highland resident Karl Top suffered a full cardiac arrest while at the Lowes store on Greenspot Road. Store Manager Miko Flores immediately stepped in and performed CPR for six (6) minutes until Highland firefighters arrived. An action doctors later confirmed gave Karl his only chance of survival.

Thanks to Miko's quick response and the excellent care provided by our first responders, Karl survived and was able to join us at the meeting.

The City presented its Community Spirit Award to Miko Flores, along with special recognition to the firefighters from Fire Station No. 2: Lee Fonseca, Michael Watanabe, and Jesus Feria.

Their professionalism, compassion, and swift action embodied the best of Highland.

Seldom do acts like this happen or receive the recognition they deserve, so the City Council was truly honored to highlight this remarkable act of heroism. The City of Highland wishes Karl Top continued health as he moves forward in his recovery.



City Hall
Holiday Hours

Our office will be closed December 18, 2025 from 11:30am to 2:30pm for our staff holiday party.

We will be closed from Christmas Eve, December 24, 2025 through New Year's Day, January 1, 2026.

Inspection services for Building & Safety, Code Enforcement, and Engineering, will be made available during these dates except for the holidays observed.



CALENDAR OF EVENTS

BLOOD DRIVE

Scan the code to make your next appointment!



SCAN ME

PROUDLY HOSTED BY

City of Highland at the Highland Police Station

Monday, November 24
12:00 pm to 5:00 pm
Highland Police Station
26985 Base Line, Highland

For appointments, contact Denise Moreno at 909.864.6861 ext. 203, email dmoreno@cityofhighland.org, visit lstream.org/highland, or scan the QR code above.

Donate blood at a participating blood drive from Sunday, Nov. 23 to Saturday, Nov. 29 and receive a \$30 Target gift card, while supplies last!



November 24, 2025

Blood Drive
12:00pm to 5:00pm
Highland Police Station - 26985 Base Line

November 27, 2025

Thanksgiving Holiday - City Hall Closed



December 6, 2025

Highland Improvement Team Cleanup
7:30am to 12:00pm
Check-in - City Hall - 27215 Base Line

December 9, 2025

Connect with your State Representative's Office
10:00am to 12:00pm
City Hall - 27215 Base Line

December 9, 2025

City Council Regular Meeting
Housing Authority Regular Meeting
Successor Agency Regular Meeting
6:00pm
City Hall Council Chambers - 27215 Base Line

December 18, 2025

Staff Holiday Lunch
11:30am-2:30pm
City Hall Closed

December 24, 2025

Christmas Eve Holiday - City Hall Closed

December 25, 2025

Christmas Holiday - City Hall Closed

December 31, 2025

New Year's Eve Holiday - City Hall Closed

January 1, 2025

New Year's Holiday - City Hall Closed

HIGHLAND POLICE AND FIRE INVITE YOU TO THIS YEAR'S CELEBRATION!

FROM 6 PM TILL 8 PM



OPERATION SANTA CLAWS

INFORMATION:
909-425-9793 EXT 213

HOT COCOA · COOKIES · PICTURES WITH SANTA!
BRING YOUR CAMERA FOR PHOTOS!

WEDNESDAY DECEMBER 10TH
FIRE STATION #2
29507 BASE LINE

THURSDAY DECEMBER 11TH
FIRE STATION #3
7649 STERLING AVE

OCTOBER BY THE NUMBERS

The Highland Police Department for the month of October received 3,301 calls, made 361 reports, 149 arrests, 61 citations, 227 traffic enforcement stops, 70 traffic collisions which include hit and runs, 21 towed vehicles, and 41 transient-related calls.

The Highland Fire Department for the month of October responded to 697 calls for service, some of which included: 542 medical aids, 45 traffic collisions, 10 structure fires, 5 vegetation fires, 18 other fires, 2 vehicle fires and 26 public service assistance that were not life-threatening.

For the month of October, Burrtec completed 229 illegal dumping work orders.



INTERESTED IN SERVING YOUR
Community?

COMMUNITY TRAILS COMMITTEE VACANCIES

DEADLINE TO SUBMIT: DECEMBER 19, 2025

FOR MORE INFORMATION

PHONE (909) 864-6861

HIGHLAND CITY HALL
27215 BASE LINE
HIGHLAND, CA 92346

THANKSGIVING TRASH PICK UP SCHEDULE

Burrtec Waste Industries, Inc. will be closed on Thursday, November 27, 2025 in observance of the Thanksgiving holiday. Therefore, solid waste, organics and recycling collection service will be delayed by one day. Your regularly scheduled collection service will resume the following week. **Please keep in mind that your **street sweeping** services will also be delayed by one day as well.*

The Thanksgiving Holiday Schedule is as follows:

- If regular pickup day falls on:** Thursday, November 27
Trash will be picked up on: Friday, November 28
- If regular pickup day falls on:** Friday, November 28
Trash will be picked up on: Saturday, November 29

Should you have any questions regarding the holiday delay with collection services, please contact:

Burrtec Waste Industries, Inc. at (909) 889-1969
City of Highland, Public Services at (909) 864-6861, ext 271



BUSINESS LICENSES: REMINDER



All business licenses will expire on **December 31, 2025**. We are transitioning all licenses to a calendar-year renewal cycle.

Any new licenses issued between now and December 31, 2025, will be prorated accordingly to align with this schedule.

Renewal notices for the 2026 calendar year will be sent out on December 1, 2025.

These notices will be delivered via email and by mail. We encourage you to update any contact information to ensure you receive your renewal notice without delay.

For business license related questions, or to update you contact information, please reach out to the Business License Department at (909) 864-6861, ext.239.

COMMUNITY DEVELOPMENT



Business Opening - Extra Space Storage

The new Extra Space Storage facility located on Greenspot Road, next to In-N-Out, is officially open for business. The project recently received a temporary occupancy permit while it awaits final elevator certification. Until certification is issued, only first-floor units are available for rental. Full access to all levels will be offered once the elevators receive approval.

Trails Enhancement - Interpretive Signs

On Thursday, November 13, the Community Trails Committee reviewed and considered approval of seven (7) new interpretive signs proposed for installation along the City’s Natural Parkland trail system. In addition, the City plans to refresh the existing ten (10) interpretive panels, which have experienced fading and graffiti damage over time.

Yuhaaviatam of the San Manuel Nation has also expressed a strong interest in contributing content for an interpretive sign that highlights their history and cultural connection to the area. A Tribal staff member joined City staff on a trail walk to gain a deeper understanding of the property. The Tribe anticipates submitting draft content for their interpretive panel in December.

Development Milestone - Broadstone Groundbreaking

Despite early concerns about potential rain, the Broadstone multi-family housing development successfully held its groundbreaking ceremony on Tuesday, November 18. The project site is located within the Greenspot Village and Marketplace Specific Plan, just north of Costco. The event marked a major milestone for the development and was attended by project representatives and City officials.



GIVE THANKS BY RECYCLING YOUR COOKING OIL!



Thanksgiving is a time for family, gratitude, and of course—delicious fried and roasted feasts! But once the turkey is carved and the leftovers are packed away, there's one last thing to do to keep the holiday bright: recycle your used cooking oil.

San Bernardino County Household Hazardous Waste makes it easy to turn your holiday cooking oil into something good for the environment, keeping pipes clear and waterways clean all season long.

WHY THANKSGIVING IS THE PERFECT TIME TO RECYCLE?

With so many households deep-frying turkeys and cooking big meals, Thanksgiving weekend sees a huge spike in used cooking oil. Pouring grease down the drain can clog pipes and lead to some very un-festive plumbing problems.

Recycling your oil instead helps protect the sewer systems and even allows the oil to be transformed into clean-burning biodiesel—a great way to spread some eco-friendly cheer!

WHERE TO DROP OFF YOUR OIL

Just let it cool after cooking, strain out food bits, and pour it into a sealed container. Easy as pumpkin pie. HHW collection sites are open Monday through Friday 9:00am to 4:00pm, giving you a safe place to bring your leftover oil after the holiday. Residents can bring up to 15 gallons per trip—plenty for even the most ambitious Thanksgiving feast. Keep your container sealed tight, don't mix the oil with other liquids, and you're good to go!

GIVE THANKS, GIVE BACK

This Thanksgiving, recycling your used cooking oil is a simple way to give back to your community and the environment. So once dinner is done and the dishes are washed, take a moment to set aside that oil and drop it off responsibly. Your pipes—and the planet—will thank you.

For more information please contact the City of Highland Public Services Division at (909) 864-6861, ext. 271

Household Hazardous Waste Collection Facility

2824 East "W" Street
San Bernardino, CA 92415
Monday - Friday
9:00am to 4:00pm
(909) 382-5401

RESTAURANT SPOTLIGHT

In the mood for Ramen? Check out RamenKoko in Highland! They offer a laid-back spot for noodle lovers craving authentic Japanese flavors.

RamenKoko is best known for its rich, deeply flavored broths. Diners frequently praise its tonkotsu ramen, with a savory pork-based stock, tender noodles, and toppings like soft-boiled eggs and nori.

The menu isn't limited to just ramen, there are appetizers like gyoza and edamame, plus hearty rice bowls such as chicken karaage on rice. There are also vegetarian-friendly options including a creamy vegetarian ramen, making it accessible to a variety of dietary preferences. Eat in or order for take out!

RamenKoko

7750 Palm Ave., Suite N
Highland, CA 92346
(909) 280-3491



COUNTY LIBRARY EXPANDS DIGITAL LEARNING



The San Bernardino County Library is adding free access to Blinkist for all library cardholders. Starting this month, anyone with a library card can enjoy unlimited use of thousands of titles that promote lifelong learning.

Blinkist offers quick 15-minute summaries of top non-fiction books and podcasts on topics like personal development, business, science, and wellness. This new partnership expands the library’s digital resources, which already include e-books, audiobooks, databases, and educational streaming services. Residents can sign up for a library card in person or online to start using Blinkist and other learning tools. For more information, the library provides details on its website and by phone.

For more information about the San Bernardino County Library system, visit library.sbcounty.gov, or call (909) 387-2220.

PUBLIC WORKS UPDATES



Aurantia Park & City Hall Trash Enclosures

The City is constructing new trash enclosure improvements at Aurantia Park and adding a secured metal roof at City Hall. These upgrades support the 2025–26 Work Program and eliminates the need to haul trash to other facilities and will support Public Works cleanup operations on the east side of the City.

Arterial Resurfacing Project & Safety Improvements

The City recently completed a major pavement rehabilitation

project that also delivered several safety upgrades, including: (1) new reflective striping, buffered green bike lanes, and lane-width adjustments (2) new bike lanes on Sterling Ave. (3) pedestrian beacon at Greenspot Rd. & Club View Dr. (4) paved bus stops on Orange St. and Greenspot Rd. (5) left-turn pocket at the Cemex Quarry intersection (6) accessibility improvements to Ward St. Alley (7) left-turn restrictions at Greenspot Rd. & Blossom Wy. (8) “Keep Clear” markings at Greenspot Rd. & Village Lakes Rd.

WE ARE HIRING

ASSISTANT ENGINEER / ASSOCIATE ENGINEER / SENIOR CIVIL ENGINEER

APPLY AT WWW.CITYOFHIGHLAND.ORG




STAY SAFE THIS HOLIDAY SEASON - HEATING SAFETY TIPS FROM SOCALGAS



Some older forced-air furnaces do not have a blower safety switch and can still operate even if the filter compartment door/panel is off or not properly in place. If a furnace is missing its filter compartment door or panel, especially in a small enclosed space, it could leak carbon monoxide into the home, which is very dangerous.

ALWAYS BE SURE TO:

- Replace your furnace filter(s) monthly during heating season or as often as the manufacturer recommends.
- Keep heat registers and cold air returns clean and clear of furniture and other obstructions.
- Have your furnace inspected by a qualified professional. Inspections can help you make sure your home is properly heated for the colder months, and help you avoid any other potential problems.

YOUR QUALIFIED PROFESSIONAL SHOULD:

- Test the thermostat
- Visually inspect the heat exchanger, motor, and vents
- Lubricate the blower motor
- Check the flue
- Check the pilot light, unless your furnace features pilotless ignition

Newer forced-air furnaces have a blower safety switch that prevents furnace operation when the filter compartment door/panel is not in place.

FLOOR FURNACE TIPS

- Avoid lint build-up by vacuuming the floor furnace and the area around it regularly.
- Keep children away from the grill, as it gets very hot.
- Don't place rugs, furniture, or combustible items over or near the grill, and do not block airflow.

WALL FURNACE TIPS

- Clean inside the burner compartment of built-in, vented wall furnaces once a month during the heating season to prevent lint build-up.

CENTRAL GRAVITY FURNACE TIPS

- Don't store items nearby that might stop or restrict airflow.
- Avoid storing ordinary combustibles such as rags, mops, or paper on or near an appliance.
- Keep furnace heat registers free of obstructions.
- Don't store or use highly flammable products in the same room as any natural gas or heat-producing appliances. These products include gasoline, spray paints, solvents, insecticide, adhesives, foggers, varnish, cleaning products and other pressurized containers.

SHOP SAFELY THIS HOLIDAY SEASON



The holiday season is a peak time for scams. Criminals often lure victims with offers that seem too good to be true or by posing as charitable organizations. Their schemes may include harmful links that download malware onto your devices or fake websites designed to steal your money or personal information.

Protect your devices and accounts against scammers by taking these steps before making any online purchases to help protect your devices, personal and financial information, and accounts.

UPDATE SOFTWARE

Software updates protect you against known threats but only if you install them. Always be sure to update software on all devices you're using for online shopping. You can even enable automatic software updates to make things easier.

USE STRONG PASSWORDS

Use strong passwords that are long (16+ characters), random, and unique for every account. At the very least and most importantly secure your financial and email accounts with stronger passwords. Always be sure to change default passwords on any new device or tech product you buy.

USE ACCOUNT MANAGER

A password manager can create, store, and automatically fill in strong passwords for you. Look up trusted reviews, such as those from Consumer Reports, or recommended password managers.

TURN ON MFA

Multifactor authentication (MFA) adds an extra step to verify your identity when you sign in such as using your fingerprint or entering a code sent to your device. It offers much stronger protection than a password by itself.

RECOGNIZE PHISHING ATTEMPTS

Phishing messages are even more frequent during the holiday shopping season and scammers are getting better and better at their schemes.

Be cautious of phishing messages that mimic retailers, especially during holiday sales. Avoid clicking links or downloading attachments from unexpected emails or texts; instead, verify legitimacy by searching for the company's official contact information. Don't provide personal or financial details. Legitimate businesses won't request sensitive information through unsolicited messages. If you encounter a suspicious message, report it and delete it without responding or interacting with any links or attachments.

PURCHASE WITH CONFIDENCE

Always be careful when shopping online! Review a site's privacy policy before sharing personal or financial information and make sure your data is encrypted (look for "https" and a locked padlock). Only buy from reputable vendors and verify businesses through sources like the Better Business Bureau and check customer reviews. Use credit cards instead of debit for stronger fraud protection, and monitor your accounts regularly, reporting any unauthorized charges right away.

Additional information can be found at www.cisa.gov/shop-safely-holiday-season.



KIDS CORNER



I am thankful for...

COMMUNITY INFORMATION

28TH ANNUAL CITRUS HARVEST FESTIVAL

MARCH 28, 2026

DATES TO REMEMBER!

DECEMBER
2025

VENDOR APPLICATIONS
OPEN ONLINE



MARCH 9
2026

VENDOR APPLICATION
DEADLINE

MARCH 28
2026

28TH ANNUAL CITRUS
HARVEST FESTIVAL



HIGHLAND'S

OPERATION SANTA CLAUS

TOY DRIVE



HELP US MAKE A CHILD'S CHRISTMAS BRIGHTER!

Accepting Donations
November 16th through December 18th

We will be collecting toys at these locations:

- Highland Police Department - 26985 Base Line Street
- Highland Fire Station 541 - 26974 Base Line Street
- Highland Fire Station 542 - 29507 Base Line Street
- Highland City Hall - 27215 Base Line Street
- East Highland Ranch Association - 7136 Club View Drive

Contact **Lisa Henley** for more information at **909-425-9793**



City of Redlands
Senior Services

CHRISTMAS CRAFT FAIR

DECEMBER 3RD
11:00 AM - 1:00 PM

Flores Senior Center
111 W. Lugonia Ave., Redlands



cityofredlands.org/craftfair

YOUR Community



CITY HALL

27215 Base Line
Highland, CA 92346
(909)864-6861

Monday - Thursday 7:30am - 5:30pm
CLOSED ON FRIDAYS

SPECIAL COUNTER HOURS

Building & Safety: No permits issued
after 5:00pm
Engineering: 7:30am - 4:00pm

HIGHLAND CITY COUNCIL

Mayor Penny Lilburn
District 3
Mayor Pro Tem Larry McCallon
District 5
Councilmember Gregory Hogan
District 1
Councilmember Jimmy Saldana
District 2
Councilmember John P. Timmer
District 4

HIGHLAND POLICE STATION

26985 Base Line Highland, CA 92346
(909)425-9793
For emergency calls, dial 9-1-1

FIRE STATION NO.1

26974 Base Line Highland, CA 92346
(909)862-3031

FIRE STATION NO. 2

29507 Base Line Highland, CA 92346
(909)862-1760

FIRE STATION NO. 3

7649 Sterling Ave. Highland, CA 92346
(909)884-4100

HIGHLAND SAM RACADIO LIBRARY

7863 Central Ave. Highland, CA 92346
(909)798-8490
Mon - Wed 10:00am-8:00pm
Thurs - Fri 10:00am-6:00pm
Saturday 9:00am-5:00pm
CLOSED ON SUNDAYS

HIGHLAND FAMILY YMCA

7793 Central Ave.
Highland, CA 92346
(909)864-8297

HIGHLAND CORPORATION YARD

7935 Central Ave.
Highland, CA 92346
(909)863-0284

STAY CONNECTED WITH OUR SOCIALS



HELPFUL Resources

Caltrans
(909)383-4285

Highland Post Office
(909)864-2463

City of Redlands
(909)798-7500

Highland Senior Center
(909)862-8104

City of San Bernardino
(909)384-7272

Omnitrans
(800)966-6428

City of San Bernardino Animal
Services (909)384-1304

San Bernardino County
(909)387-2020

Highland Chamber of Commerce
(909)864-4073

San Bernardino County Animal
Control (800)472-5609

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and subscribe to our
eNewsletter.

Sign up for our eNewsletter:
cityofhighland.org/list.aspx

Scan the QR
code for digital
versions of our
Newsletter



UTILITIES



Burrtec Waste Industries, Inc.
5455 Industrial Parkway
San Bernardino, CA 92410
(909)889-1969



East Valley Water District
31111 Greenspot Road
Highland, CA 92346
(909)889-9501
www.eastvalleywater.gov



Southern California Edison
(800)684-8123

Southern California Gas
Company
(888)607-4357

ELECTED OFFICIALS

Alex Padilla (D)	U.S. Senator	CA	www.padilla.senate.gov/
Adam Schiff (D)	U.S. Senator	CA	www.schiff.senate.gov/
Jay Obernolte (R)	U.S. Representative	CA - District 23	www.obernolte.house.gov/
Pete Aguilar (D)	U.S. Representative	CA - District 33	www.aguilar.house.gov/
Rosilicie Ochoa Bogh (R)	State Senator	District 19	www.sr19.senate.ca.gov/
Elóise Gomez Reyes (D)	State Senator	District 29	www.sd29.senate.ca.gov/
Tom Lackey (R)	State Representative	District 34	www.ad34.asmrc.org/
James C. Ramos (D)	State Representative	District 45	www.a45.asmdc.org/
Greg Wallis (R)	State Representative	District 47	www.ad47.asmrc.org/

San Bernardino County Supervisor Dawn Rowe (Third District)

(909)387-4855

<https://bosd3.sbcounty.gov/>