

HIGHLAND NEWSLETTER

Exciting Openings in Highland!



Dutch Bros Coffee
7285 Boulder Avenue

Dutch Bros Coffee has officially opened in Highland. Founded in 1992 in Grants Pass, Oregon, Dutch Bros has grown from a small pushcart to one of the fastest-growing drive-thru coffee chains in the U.S.

Dutch Bros offers a wide menu of specialty coffees, teas, energy drinks, lemonades, and blended beverages, many customizable to suit any taste.

Beyond drinks, Dutch Bros is dedicated to community giving through its Dutch Luv and other fundraising programs, supporting local nonprofits and causes in the communities it serves.



Quick Quack Car Wash
28343 Greenspot Road

Just next door, Quick Quack Car Wash opened as well. Founded in 2004 in Sacramento, it has grown into one of the largest express car wash chains in the country.

The company is committed to eco-friendly practices, using biodegradable soaps and reclaiming most of its water. Customers can take advantage of unlimited wash memberships, allowing multiple vehicles under one plan, plus a Clean Car Guarantee that offers free rewashes after rain.

Quick Quack is also active in the community, often hosting fundraisers through its "Random Quacks of Kindness" program. Quick Quack is a great new addition to Highland!

16 Years of Service

The City of Highland proudly recognizes and celebrates the retirement of Jack Avon, who has served the City for the past 16 years within the Public Works Department. Throughout his career with the City, Jack ensured the proper upkeep and smooth operation of City Hall, the Police Station, Fire Stations, and various other City facilities. His responsibilities spanned a wide range of building and public works maintenance tasks. Jack's contributions have left a lasting impact on City operations, and his presence will be greatly missed across all departments.

The City of Highland extends its sincere gratitude and best wishes to Jack as he embarks on this new chapter of life. We thank him for his many years of loyal service and commitment to the City.



CALENDAR OF EVENTS

Get Ready to Shake Out.



October 16, 2025

Shake Out

Register at ShakeOut.org

October 11, 2025

Discover Highland Run 5K & 10K

8:00am

Arroyo Verde Elementary School - 7701 Church St.

To Enter: Register.chronotrack.com/r/87949

For information:

Highland Area Chamber of Commerce (909) 864-4073

October 14, 2025

Connect with your State Representative's Office

10:00am to 12:00pm

City Hall - 27215 Base Line

October 14, 2025

Public Safety Subcommittee Special Meeting

5:15pm

City Hall Upright Conference Room - 27215 Base Line

City Council Meeting

6:00pm

City Hall Council Chambers - 27215 Base Line

October 21, 2025

Planning Commission Meeting

6:00pm

City Hall Council Chambers - 27215 Base Line

November 4, 2025

Planning Commission Meeting

6:00pm

City Hall Council Chambers - 27215 Base Line

November 8, 2025

Highland Improvement Team Cleanup

7:30am to 12:00pm

Check-in - City Hall - 27215 Base Line

November 11, 2025

Veterans Day - City Hall Closed



November 12, 2025

City Council Meeting

6:00pm

City Hall Council Chambers - 27215 Base Line

ARROYO VERDE SCHOOL HIGHLAND

*Dog Friendly Event
"Award for Best Dressed Dog"*

REGISTRATION NOW OPEN

5TH ANNUAL DISCOVER HIGHLAND RUN 5K & 10K

SAT. OCT 11, 2025 | 8AM

5K **\$35**
10K **\$45**

\$5 Fee To Register Day of the Event

For team discount codes call the race director or the chamber office.

\$5 Discount For Registered Teams of 5 or More

Runner Registration at: <https://Register.chronotrack.com/r/87949>

Our Hero Sponsors:

Our Champion Sponsors:

FOR RUN DIRECTORS
MORE: James Held, 909-936-2528 jamesheld2020@gmail.com
INFO: Chris Nielsen, 909-864-4073 C: 909-864-4073 hcc@highlandchamber.org
Register on line, www.highlandchamber.org Commemorative medal, swag bag, and Event T-Shirt for registered runners. Late registrants and day of, as available.

COMING SOON: NEW CITY WEBSITE DOMAIN

Beginning January 1, 2026, the City of Highland will launch its new official website domain: www.highlandca.gov. The City's primary website and employee email addresses will officially transition from .org to .gov.

This change follows the passage of Assembly Bill (AB) 1637, which requires California cities and counties to abide by this new mandate. The goal of this legislation was to for constituents



to access a domain that is not only safe but easily distinguishable in identifying a website pertaining to a public agency. Multiple agencies across the state have already begun to make the migration before the upcoming deadline of January 1, 2029. By that date, all public-facing websites must use a compliant domain.

The current www.cityofhighland.org, will automatically redirect, but we encourage everyone to update any saved bookmarks and contact lists to reflect the new domain and @highlandca.gov email addresses coming January 2026.

BUSINESS LICENSES

Reminder

All business licenses will expire on December 31, 2025. To streamline our licensing process, we are transitioning all licenses to a calendar-year renewal cycle. As a result, any new licenses issued between now and December 31, 2025, will be prorated accordingly to align with this schedule.

Renewal notices for the 2026 calendar year will be sent out on December 1, 2025. These notices will be delivered via email and by mail. If you haven't updated your contact information recently, we encourage you to do so to ensure you receive your renewal notice without delay.

DOCUPET DOG LICENSING

The City of Highland is excited to announce that its new online dog licensing portal, through DocuPet, is officially live! We understand residents can't always make it into City Hall, so we're making it easier to license your dog remotely.

Residents can register them online anytime at cityofhighland.docupet.com, purchase a license through the mail by sending a completed application to City Hall, or register via a Kiosk in City Hall.

Every license comes with

Residents who require assistance with DocuPet, please reach out to Docupet Support:

- A free tag linked to a secure online pet profile with photos, contact information, and care instructions
- HomeSafe®, a 24/7 lost pet service with live support and real-time lost pet community alerts.
- A central location for finders to submit a Found Pet Report using the unique ID code on your pet's tag

- Email: info@docupet.com
- Phone: 1-877-239-6072
- Website: www.docupet.com

They are able to assist with account creation, payments over the phone, mail-in payments, and any system errors

Please call San Bernardino County Animal Control at (800) 472-5609 to handle all animal enforcement services in our city. This includes if your pet is missing, if you find a stray animal, or need a trap.

With these features, lost pets can be identified quickly and reunited with their families faster. All dogs must be licensed and vaccinated against rabies



TRESPASS LETTER OF AUTHORIZATION



The City of Highland’s Code Enforcement Department and the San Bernardino County Sheriff’s Department (Highland Police Station) are committed to helping businesses and property owners maintain a safe environment, reduce vandalism and property damage, and address other quality-of-life issues in our community.

Both agencies have updated its Trespass Letter of Authorization (LOA) program allowing Sheriff’s deputies to act on your behalf when enforcing trespassing violations on your property outside normal business hours or when you (or your authorized representative) are not present. In the past, LOAs were not required to be notarized, but under the updated process, a notarized LOA is required by law.

To avoid any major delays or impacts to existing LOA applicants, Code Enforcement will be mailing and emailing the new LOA letters which include the notary section to all current applicants as soon as possible. The previous LOA letters are no longer valid under the updated requirements. LOAs will remain valid for one (1) year and must be renewed annually.

The City Clerk’s Office offers notary services at City Hall for \$15 per signature. Bring a valid government-issued photo ID. Walk-ins are welcome during business hours, but appointments are recommended for faster service.

For questions, please contact the Code Enforcement Department at (909) 864-6861.

STAY INFORMED CIVICCLERK

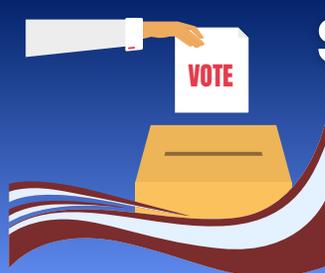


The City of Highland is excited to announce the transition to a new electronic agenda management system called CivicClerk. This platform provides residents with a more user-friendly and efficient way to access City Council and various Board and Commission agendas, minutes, and meeting materials.

If you were previously subscribed to receive agenda and minutes notifications for City Council or any Board/Commission meetings, you will need to re-subscribe through the new system. To subscribe visit the City’s homepage:

1. Click on “Agendas & Minutes”
2. Select the “Subscribe” button

We encourage all residents and community partners to subscribe to stay informed on upcoming meetings and decisions affecting the City of Highland.



SPECIAL ELECTION - NOV. 4, 2025

Ballot Drop-off Options at City Hall

1. **Inside City Hall** - A secure ballot box is available during regular business hours.
2. **Outside City Hall** - Use the official ballot drop box located in front of the building, accessible 24/7 for walk-up or drive-up.

MANDATORY STATE LAW: BARREL INSPECTIONS ARE COMING



California state law SB 1383 requires jurisdictions to monitor trash, recycling, and organics barrels to minimize contamination. Burrtec inspectors will begin randomly viewing and photographing barrel contents for prohibited materials. Before inspections take place, Burrtec will mail a postcard to randomly selected households with the upcoming inspection date, so please keep an eye on your mailbox for this notice. If prohibited materials are found, a contamination notice will be left

on the barrel. Please review the "What Goes Where" guide attached for reminders of acceptable items in each barrel. Note: Fines or citations will not be issued. If you are approached about fines or citations, please contact Burrtec's customer service immediately at (909) 889-1969 or the Public Services Department at (909) 864-6861, ext. 271.

FOOD WASTE PAIL PICKUP

To help residents get ready for the upcoming mandatory organics barrel inspections, the City is providing free kitchen food waste pails (one per household, while supplies last). These countertop pails make it easier to separate food scraps from regular trash and recycling.

Pails can be picked up at City Hall during regular business hours. Please bring a photo ID and proof of Highland residency.



OPEN HOUSE FIRE STATION NO. 3



Thank you to everyone who took the time to visit Fire Station No. 3 during our Open House on Saturday, October 4! We truly appreciate those who stopped in to meet our firefighters, tour the station, and learn about fire safety. A special thank-you goes out to Tula, the First Responder Therapy Dog, and her owner Denise, for spending the day with us and bringing smiles to everyone who attended. It was a wonderful opportunity to

connect with our community and share what goes on behind the scenes at the Fire Station. We look forward to welcoming even more visitors at future events! For information on upcoming community activities or volunteer opportunities, please contact Volunteer Services at (909) 864-6861, ext. 203 or visit our website.

PUMPKIN PATCH SEASON IS HERE



Fall is in full swing, and that means cozy sweaters, crisp air, and a trip to the pumpkin patch!

Pumpkin patches trace their roots back to early American farming. Native Americans were among the first to cultivate pumpkins, using them for food, storage vessels, and even weaving dried strips into mats. When European settlers arrived, pumpkins quickly became a staple crop because they were easy to grow, versatile, and stored well through winter. By the late 1800s, as rural communities flourished, farmers began setting aside parts of their fields to grow pumpkins specifically for autumn harvest festivals. Over time, this evolved into what we now call “pumpkin patches,” where visitors can wander through rows of pumpkins, pick their favorites, and enjoy seasonal activities. The U.S. produces more than 1.5 billion pounds of pumpkins each year, with Illinois leading the way as the country’s top producer.

Below are some fun facts to get you into the festive spirit!

- Pumpkins are technically a fruit. They belong to the gourd family, along with cucumbers and melons.
- They are 90% water, which makes them surprisingly lightweight for their size.
- Every part of the pumpkin is edible, the seeds, skin and even the flowers.
- Pumpkins are grown on every continent except Antarctica.
- The heaviest pumpkin ever grown weighed over 2,700 pounds! About the size of a small car.
- The name pumpkin originated from “pepon”, the Greek word for “large melon”.
- Jack-o’-lantern carving originated from an Irish legend about “Stingy Jack” and was originally done with turnips before pumpkins became the star.

Pumpkin patches have grown from simple harvest fields into seasonal staples! 🎃

FALL COMMUNITY EVENTS

Harvest Festival

Saturday, October 11

St. Adelaide Parish

27427 Base Line

11:00am - 10:00pm

Parish - (909) 862-8669

School - (909) 862-5851

Trunk or Treat

Friday, October 31

Showcase Auto Glass

26411 Base Line

5:00pm - 8:00pm

(909) 947-3616

frontdesk@showcaseautoglass.com

Harvest Festival

Friday, October 31

Immanuel Baptist Church

28355 Base Line

5:00pm - 8:00pm

(909) 425-1777

EAST VALLEY WATER DISTRICT'S WATERPALOOZA



East Valley Water District invites you to make waves on Saturday, November 8, 2025, at the ultimate celebration of water, Waterpalooza! This family-friendly festival will feature hands-on activities, exciting games, and plenty of fun. Waterpalooza is the place to be for a day of celebration and learning about our most precious resource, water!

The festival will feature activities for the whole family and plenty of surprises! Waterpalooza is a fun and educational way to explore how small changes can make a big impact.

Event details include:

- Thriving Landscapes 101 Workshop
- Story Time with the San Bernardino County Library
- Outdoor Picnic Games
- Craft Activities
- Music
- Tools and Vehicle Demonstrations
- Trackless Train Rides
- Hands-On Activities
- Story Time
- Giveaways
- Photo Station
- Vendor Booths
- Mike's Mini Donuts and Cruising Cones

RED RIBBON WEEK: OCTOBER 23 - 31

Team Up Against Drugs!

Join millions across the nation in celebrating Red Ribbon Week, October 23-31, 2025! This annual campaign encourages communities to take a stand against youth alcohol, tobacco, and drug use. It's a great opportunity for individuals, schools, businesses, and

organizations to come together and promote a healthy, substance-free lifestyle. Show your support by wearing red on Thursday, October 23rd to kick off the week! You can also wear a red ribbon throughout the week to show your support! Let's stand united for a drug-free community!

COLD VS. FLU

Cold and flu season is here, and while colds and the flu share similar symptoms, the flu usually comes on suddenly and hits harder. Common symptoms are shown below to help you distinguish what you may be feeling. For proper diagnosis and treatment, be sure to consult your healthcare provider.

COLD

Watery eyes

Runny nose Less severe

Stuffy nose

Sneezing

Coughing

Sore throat

Weakness

FLU

Headache

Chills

Fever

Body ache



COUNTY LIBRARY PARTNERS WITH ONO HAWAIIAN BBQ



This fall, reading comes with a delicious reward as the San Bernardino County Library system partners with Ono Hawaiian BBQ to launch a special literacy program for children and teens. From October 1, 2025 to November 30, 2025 library cardholders 17 years of age and under can participate in the Ono Hawaiian BBQ Autumn Reading Program, earning a free meal certificate by checking out and reading five books from any one of the 32 County Library branches.

Participants will receive one free Ono Hawaiian BBQ certificate, redeemable at participating locations, for every five books read and logged in Beanstack, the County Library's digital reading app, along with a checkout receipt showing five books borrowed from the library. Each reader can earn up to three keiki certificates during the program.

For more information, you may visit library.sbcounty.gov or call (909) 387-2220.

PROPERTY TAX EXEMPTION FOR VETERANS

San Bernardino County is proud to honor and support the brave men and women who have served our nation. In partnership with Assessor-Recorder-County Clerk Josie Gonzales and the Department of Veterans Affairs, the County is working to make sure veterans and their families receive the benefits they've earned.

Veterans who have a 100% service-connected disability rating, or who are totally blind or have lost two or more limbs due to service-related injuries, may qualify for a valuable property tax exemption.

For 2025, qualifying veterans with a household income of \$78,718 or less can receive a \$262,950 exemption, while those with higher incomes may be eligible for a \$175,298 exemption. In total, more than 6,500 disabled veterans countywide benefited from this program last year.

To take advantage of this benefit, contact the office of Assessor-Recorder-County Clerk Josie Gonzales at (877)885-7654 or (909)387-8307, by email at propinfo@arc.sbcounty.gov or visit arc.sbcounty.gov.



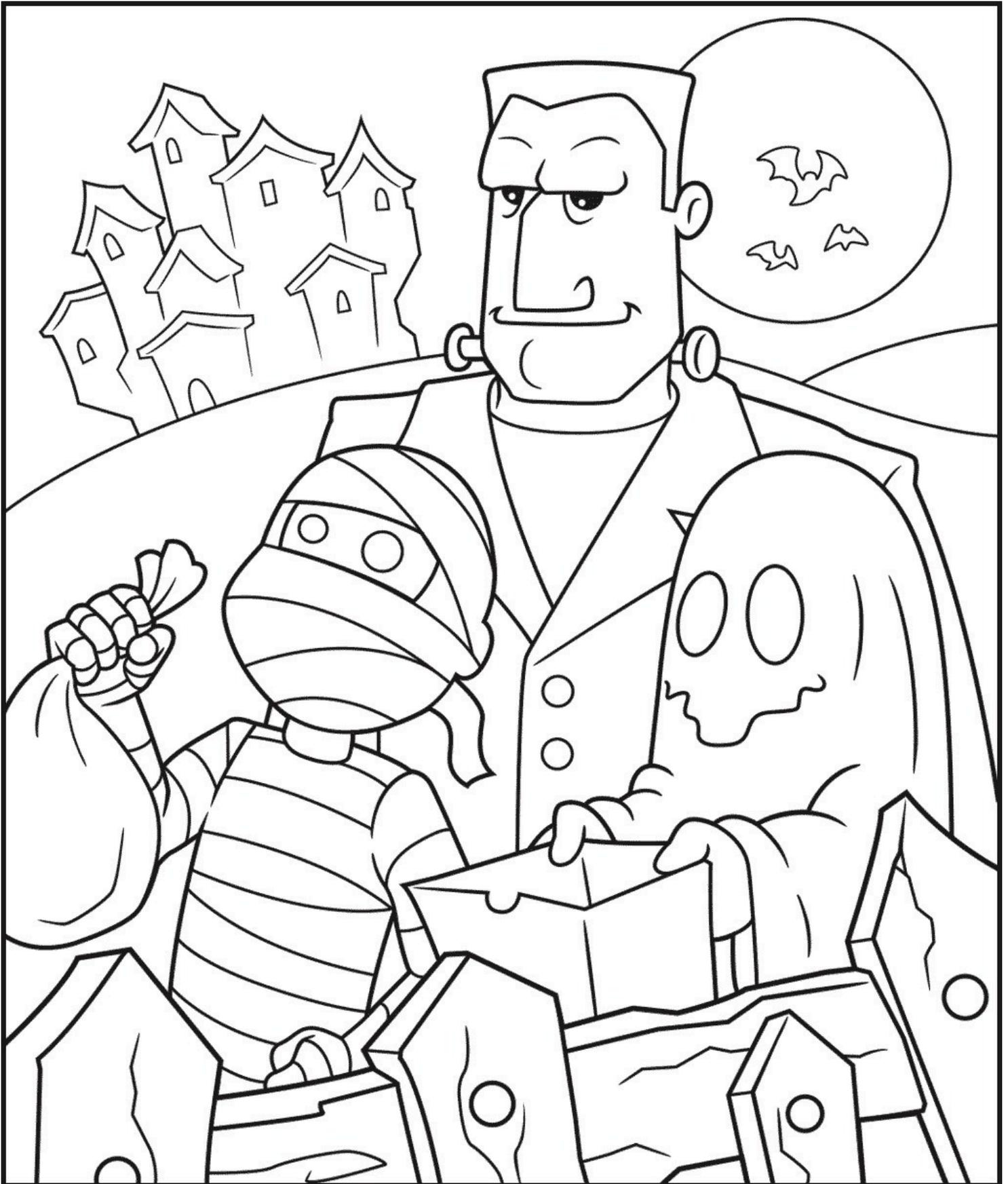
NOW HIRING FOR THE HOLIDAYS

The holidays are not far away, and the Postal Service is looking for holiday assistants to help sort mail and packages. USPS is hosting a special hiring event:

October 16, 2025 10am - 12pm
San Bernadino Processing Plant
1900 W. Redlands Blvd
Redlands, CA 92374



KIDS CORNER



COMMUNITY INFORMATION



St. Adelaide Parish
HARVEST FESTIVAL

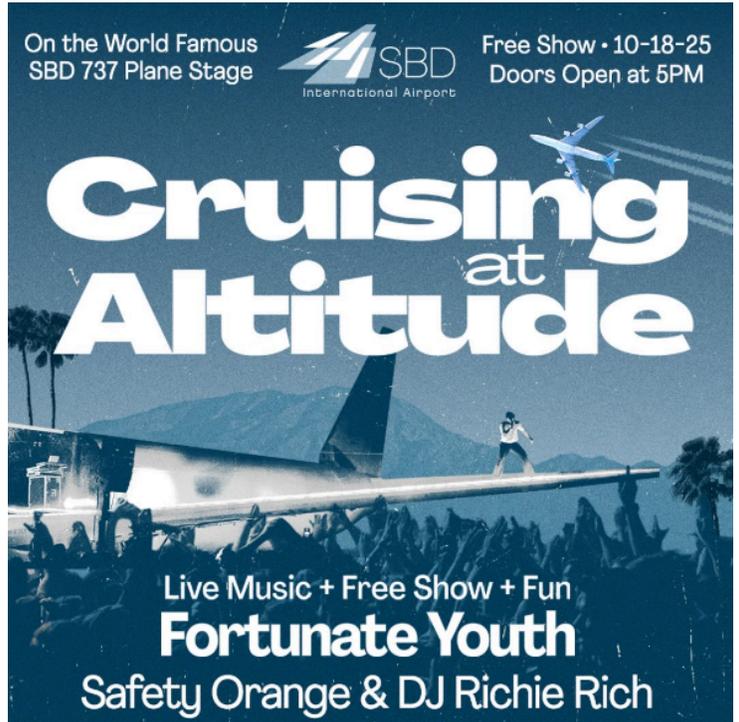
SATURDAY, OCTOBER 11TH, 11:00AM TO 10:00PM

Come and join us for a day of

- WHOLESONE FUN & GAMES
- DELICIOUS FOOD & DRINKS
- RAFFLES & AUCTIONS
- & LIVE MUSIC!

For more information, please call
Parish Office: (909) 862-8669 or School Office: (909) 862-5851

St. Adelaide Catholic Community
27457 Baseline St, Highland, CA 92346



On the World Famous SBD 737 Plane Stage
Free Show • 10-18-25
Doors Open at 5PM

Cruising at Altitude

Live Music + Free Show + Fun
Fortunate Youth
Safety Orange & DJ Richie Rich



COUNTY OFFICES CLOSED

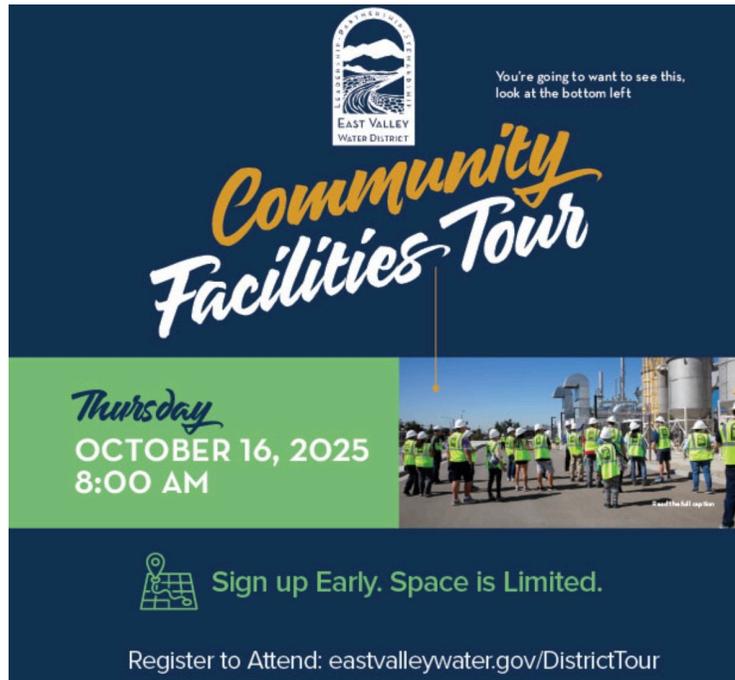
MONDAY, OCTOBER 13

IN OBSERVANCE OF A COUNTY HOLIDAY

SAN BERNARDINO COUNTY GOVERNMENT CENTER
ARROWHEAD PLAZA

OFFICES WILL RESUME
NORMAL BUSINESS HOURS ON
TUESDAY, OCTOBER 14

SAN BERNARDINO COUNTY



San Bernardino County
EAST VALLEY WATER DISTRICT

You're going to want to see this,
look at the bottom left

Community Facilities Tour

Thursday
OCTOBER 16, 2025
8:00 AM

Sign up Early. Space is Limited.

Register to Attend: eastvalleywater.gov/DistrictTour

YOUR Community



CITY HALL

27215 Base Line
Highland, CA 92346
(909)864-6861

Monday - Thursday 7:30am - 5:30pm
CLOSED ON FRIDAYS

SPECIAL COUNTER HOURS

Building & Safety: No permits issued
after 5:00pm
Engineering: 7:30am - 4:00pm

HIGHLAND CITY COUNCIL

Mayor Penny Lilburn
District 3
Mayor Pro Tem Larry McCallon
District 5
Councilmember Gregory Hogan
District 1
Councilmember Jimmy Saldana
District 2
Councilmember Johh P. Timmer
District 4

HIGHLAND POLICE STATION

26985 Base Line Highland, CA 92346
(909)425-9793
For emergency calls, dial 9-1-1

FIRE STATION NO.1

26974 Base Line Highland, CA 92346
(909)862-3031

FIRE STATION NO. 2

29507 Base Line Highland, CA 92346
(909)862-1760

FIRE STATION NO. 3

7649 Sterling Ave. Highland, CA 92346
(909)884-4100

HIGHLAND SAM RACADIO LIBRARY

7863 Central Ave. Highland, CA 92346
(909)798-8490
Mon - Wed 10:00am-8:00pm
Thurs - Fri 10:00am-6:00pm
Saturday 9:00am-5:00pm
CLOSED ON SUNDAYS

HIGHLAND FAMILY YMCA

7793 Central Ave.
Highland, CA 92346
(909)864-8297

HIGHLAND CORPORATION YARD

7935 Central Ave.
Highland, CA 92346
(909)863-0284

STAY CONNECTED WITH OUR SOCIALS



HELPFUL Resources

Caltrans
(909)383-4285

Highland Post Office
(909)864-2463

City of Redlands
(909)798-7500

Highland Senior Center
(909)862-8104

City of San Bernardino
(909)384-7272

Omnitrans
(800)966-6428

City of San Bernardino Animal
Services (909)384-1304

San Bernardino County
(909)387-2020

Highland Chamber of Commerce
(909)864-4073

San Bernardino County Animal
Control (800)472-5609

Stay Connected with the City
and subscribe to our
eNewsletter.

Sign up for our eNewsletter:
cityofhighland.org/list.aspx

Scan the QR
code for digital
versions of our
Newsletter



UTILITIES



Burrtec Waste Industries, Inc.
5455 Industrial Parkway
San Bernardino, CA 92410
(909)889-1969



East Valley Water District
31111 Greenspot Road
Highland, CA 92346
(909)889-9501
www.eastvalleywater.gov



Southern California Edison
(800)684-8123

Southern California Gas
Company
(888)607-4357

ELECTED OFFICIALS

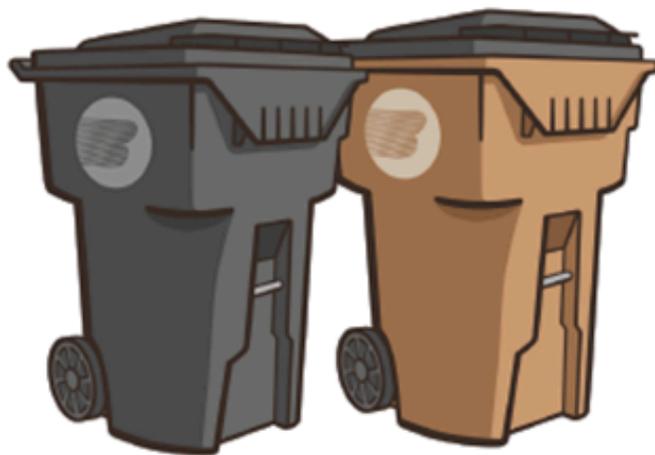
Alex Padilla (D)	U.S. Senator	CA	www.padilla.senate.gov/
Adam Schiff (D)	U.S. Senator	CA	www.schiff.senate.gov/
Jay Obernolte (R)	U.S. Representative	CA - District 23	www.obernolte.house.gov/
Pete Aguilar (D)	U.S. Representative	CA - District 33	www.aguilar.house.gov/
Rosilicie Ocha Bogh (R)	State Senator	District 19	www.sr19.senate.ca.gov/
Elóise Gomez Reyes (D)	State Senator	District 29	www.sd29.senate.ca.gov/
Tom Lackey (R)	State Representative	District 34	www.ad34.asmrc.org/
James C. Ramos (D)	State Representative	District 45	www.a45.asmdc.org/
Greg Wallis (R)	State Representative	District 47	www.ad47.asmrc.org/

San Bernardino County Supervisor Dawn Rowe (Third District)

(909)387-4855

<https://bosd3.sbcounty.gov/>

Black Barrel or Brown Barrel with Black Lid
is for trash



Blue Barrel
is for recyclables



Green Barrel
is for green waste & food waste



TRASH GUIDE

YES

Clothing
Diapers
Dishware
Flower pots
Hoses
Pet waste
Plastic bags
Plastic toys
Plastic utensils
Shrink wrap
Straws
Window glass
Wipes

NO

Batteries ⚠️
Electronics ⚡
Flammables ⚠️
Fluorescent bulbs ⚠️
Hazardous waste ⚠️
Hot ashes ⚠️
Infectious waste ⚠️
Machinery ⚠️
Oil ⚠️
Organics 🌿
Paint ⚠️
Pesticides ⚠️
Sharps ⚠️
Tires ⚠️

RECYCLING GUIDE

YES

Empty cans:
• Aerosol
• Aluminum
• Tin
Empty food cartons
Empty glass bottles & jars
Clean paper:
• Cardboard
• Envelopes
• Junk mail
• Magazines
• Newspaper
• Wrapping paper
Plastics #1-7

NO

Batteries ⚠️
Bubble wrap 🗑️
Carpet 📞
Ceramic dishes 🗑️
Clothing 🗑️
Diapers 🗑️
Electronics ⚡
Fluorescent bulbs ⚠️
Hoses 🗑️
Mirrors 🗑️
Pet food bags 🗑️
Plastic toys 🗑️
Stuffed animals 🗑️
Window glass 🗑️

ORGANICS GUIDE

YES

Bagged food waste and food soiled paper*
Birds of Paradise
Dead plants
Flowers
Grass clippings
Leaves
Palm fronds
Prunings
Shrub trimmings
Small branches (under 4')
Twigs
Untreated wood
Weeds
*Such as paper towels and napkins

NO

Batteries ⚠️
Cactus 🗑️
Concrete 📞
Dirt 📞
Electronics ⚡
Flammables ⚠️
Glass 🗑️
Hazardous waste ⚠️
Metal 🗑️
Oil ⚠️
Plastic 🗑️
Rocks 📞

THESE SYMBOLS INDICATE PROPER DISPOSAL



TRASH



RECYCLING



ORGANIC WASTE



HAZARDOUS WASTE



ELECTRONIC WASTE



CALL OUR OFFICE