

# WEEKLY NEWSLETTER

*City of Highland*



## *Merry Christmas*

**Burrtec Waste Industries, Inc. will be closed on Monday, December 25, 2023** in observance of the Christmas Holiday. Therefore, solid waste, organic waste and recycling collection services will be delayed by one day. Your regularly scheduled collection service will resume the following week. Please keep in mind that your street sweeping services will also be delayed by one day as well.

### **Christmas Day Monday, December 25, 2023**

#### **Christmas Holiday Schedule is as follows:**

**If regular pickup day falls on:** Monday, December 25

**Trash will be picked up on:** Tuesday, December 26

**If regular pickup day falls on:** Tuesday, December 26

**Trash will be picked up on:** Wednesday, December 27

**If regular pickup day is on:** Wednesday, December 27

**Trash will be picked up on:** Thursday, December 28

**If regular pickup day falls on:** Thursday, December 28

**Trash will be picked up on:** Friday, December 29

**If regular pickup day falls on:** Friday, December 29

**Trash will be picked up on:** Saturday, December 30

# New Year's Day Holiday Delay



Burrtec Waste Industries, Inc. will be closed on Monday, January 1, 2024 in observance of the New Years Day Holiday. Therefore, solid waste, organic waste and recycling collection services will be delayed by one day. Your regularly scheduled collection service will resume the following week. Please keep in mind that your street sweeping services will also be delayed by one day as well.

## New Years Day

Monday, January 1, 2024

**New Years Day Holiday Schedule is as follows:**

**If regular pickup day falls on:** Monday, January 1  
**Trash will be picked up on:** Tuesday, January 2

**If regular pickup day falls on:** Tuesday, January 2  
**Trash will be picked up on:** Wednesday, January 3

**If regular pickup day is on:** Wednesday, January 3  
**Trash will be picked up on:** Thursday, January 4

**If regular pickup day falls on:** Thursday, January 4  
**Trash will be picked up on:** Friday, January 5

**If regular pickup day falls on:** Friday, January 5  
**Trash will be picked up on:** Saturday, January 6



# FREE CHRISTMAS TREE MULCH

Available late December through the end of January or *while supplies last*.

Burrtec's Material Recovery Facilities (MRF) offer FREE Christmas tree mulch. The Christmas tree mulch is provided on a first come, first serve basis. Mulch is available while supplies last. New stock is replenished daily. Other landscape products such as compost, mulch and wood chips are also available for purchase.

## AGUA MANSA TRANSFER STATION/MRF

**Address:**  
1830 Agua Mansa Road  
Jurupa Valley, CA 92509  
Telephone: (951) 786-0544

**Hours:**  
Monday - Friday, 7am - 6pm  
Saturday 7am - 4:30pm  
Sunday 8am - 3pm

## WEST VALLEY TRANSFER STATION/MRF

**Address:**  
13373 Napa Street  
Fontana, CA 92335  
Telephone: (909) 899-0911

**Hours:**  
Monday-Friday, 7am - 6pm  
Saturday 7am - 3pm  
Sunday 8am - 3pm



# ABONO DE ÁRBOLES DE NAVIDAD GRATUITO

Disponible desde finales de diciembre hasta finales de enero o hasta agotar existencias.

Las instalaciones de recuperación de materiales operadas por Burrtec ofrecen abono de árboles de Navidad GRATUITO. El abono se ofrece estrictamente en orden de llegada. El abono está disponible hasta agotar existencias. Se reabastece nuevo material diariamente. También están de venta otros productos como por ejemplo materiales de abono de aplicación para el jardín, mantillo y virutas de madera.

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lunes a viernes, 7am a 6pm  
sabado 7am a 4:30pm  
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# San Bernardino County Household Hazardous Waste Collection Facilities

## ACCEPTED ITEMS

- Motor Oil/Used Filters
- Auto & Household Batteries
- Paint Products
- Antifreeze
- Household Cleaners
- Pesticides & Fertilizers
- Medications (excluding controlled substances, separate liquids from solids)
- Home-Generated Sharps/Needles in approved container
- Fluorescent Tubes
- E-Waste (Electronic Waste) such as: TVs & Computer Monitors, CPUs, Printers, Microwave Ovens, Cell/Mobile Phones, Telephones, Space Heaters, Stereos, Radios, VCRs/DVD Players, Musical Cards, Clothes Irons
- Mercury Thermostats
- Cooking Oil

## ITEMS NOT ACCEPTED

- Business/Commercial Wastes
- Wastes from foreclosed properties and non-profit organizations
- Radioactive Wastes
- Medical Wastes other than Sharps
- Asbestos
- Explosives
- Reactives
- Tires, Appliances, Furniture, Air Conditioner, etc.

## Transportation Guidelines

*Before transporting hazardous waste to a collection facility, be sure that:*

- The amount of waste transported does not exceed 15 gallons or 125 lbs per visit in containers no larger than 5 gallons.
- The waste is properly labeled as to its contents or in its original container.
- The containers are sound, not leaking and sealed.
- Wastes are placed securely in the vehicle for safe transport.
- The contents of the container are the same as stated on the label. If not, cover up the label and write the name of its contents.

**Did you know that used motor oil and filters are 100% recyclable?**

## Collection Facility Information

San Bernardino County Fire Depart.  
Household Hazardous Waste Program  
(909) 382-5401 or  
1-800-OILY-CAT (1-800-645-9228)  
2824 East "W" Street  
San Bernardino, CA



# HOW TO HAVE A NON-TOXIC HOLIDAY



This holiday season, you may find yourself doing some extra household cleaning to host guests or to tidy up after cooking extravaganzas. We want to help you do so in the least toxic way possible to protect your family and the environment!

## Chemical Cleaners are Household Hazardous Waste

Common household cleaning chemicals – such as all-purpose cleaners, bleach, toilet cleaners, stain removers, and more – are examples of household hazardous waste (HHW). HHW is any household material that can be harmful to humans or the environment if not disposed of properly.

Since these wastes and materials may be corrosive, toxic, reactive, or flammable, they pose a risk to sanitation workers, our drinking water, and the environment if thrown in the trash or down the drain. So, if you find yourself using chemical cleaners this holiday season, make sure you dispose of any leftover or unwanted products at our local Household Hazardous Waste Center which you can find here, <https://sbcountystormwater.org/residents/toxic-items/household-hazardous-waste-collection-locations/>



## Safely Disposing of Cooking Oil

It may seem harmless, but cooking oil is also household hazardous waste! It may clog your pipes or cause other sewer problems down the line. After your holiday meals, instead of pouring used cooking oil down the drain, recycle it by following these steps:

- Wait for the oil to cool and filter out food particles
- Pour the oil into a container and secure with a lid
- Bring the oil to your local Household Hazardous Waste Center



## Eco-Friendly Alternatives

Deciding to opt out of store-bought chemical cleaning products this year? Here are some less toxic alternatives you can use to keep your home and kitchen squeaky clean!

- Lemon juice: cuts grease and grime.
- Baking soda: removes stains and grime.
- White vinegar: cuts grease and grime. (NOTE: Unused vinegar should be discarded at an HHW center.)
- Hydrogen peroxide 3% solution: removes stains and acts as a disinfectant.
- (NOTE: Unused solution should be discarded at an HHW center.)
- Liquid soap that is free of triclosan and sodium lauryl. Castile soap is a good option. (NOTE: Unused soap should be discarded at an HHW center.)

If you do opt for store bought cleaning supplies, check out <https://www.epa.gov/saferchoice> the certified products list. The Safer Choice Label indicates that each ingredient in the product has been reviewed to meet safety criteria for human health and the environment. (NOTE: Although less toxic, Safer Choice products are still considered HHW and should be discarded at an HHW center.)



# HIGHLAND IMPROVEMENT TEAM

## VOLUNTEERS AND PROJECTS NEEDED

The Highland Improvement Team (HIT) is recruiting volunteers and seeking clean-up sites! Now is your chance to be part of this excellent group of dedicated community volunteers. Our mission is to improve the overall environment of our city for all residents and businesses. Join us as we beautify our community. Get involved today and sign up as Highland's newest volunteer!

Highland Improvement Team projects are scheduled on the first Saturday of each month. Projects vary from month to month but can include:

- Residential yard cleanups for senior residents (our #1 priority)
- Residential garage cleanouts for senior residents
- Graffiti abatement
- Litter pick-up
- Park cleanups
- Special events and many more!

**WE NEED  
YOU YOU & YOU**

Join us on Saturday, December 2, 2023, for our next project from 8AM to 12PM. Many hands make light work, and we would love to have you join us! Can't make it out this month...join us for our January cleanup on Saturday, January 6, 2024.

Please contact Volunteer Services to sign up or for more information at 909-864-6861, extension 203.

## Public Works



During the period of November 20, 2023, through November 23, 2023, graffiti was made known to Public Works staff by the following means and removed:

Routine observation by Public Works: 9th St. & Del Rosa Ave., Pinehurst Dr. & 6th St., 7935 5th St., Community Park, 7935 Central Ave., 27007 5th St.

Staff: Greenspot Rd. @ Lowes, 5th St. Bridge

Work Order: Boulder Bridge

Hotline: 7750 Palm Ave., Palm Ave. & Flood Control, Palm Bridge



# Celebrate the Holidays with Savings in Mind!

## Holiday LED Light Exchange and Complimentary Energy Efficiency Starter Kits

Join the San Bernardino Regional Energy Partnership (SBREP) at a local community event to exchange your old incandescent holiday lights for energy efficient LED holiday lights and receive a COMPLIMENTARY energy efficiency starter kit.

This opportunity is available at NO COST to all Southern California Edison (SCE) and Southern California Gas Company (SoCalGas) residential customers in San Bernardino County.

Limited supplies will be available at each event, first come, first served!

### Participating is easy, BRING:

- 1** Up to **TWO** inefficient, incandescent holiday light strands, in exchange for up to **TWO** LED holiday light strands.  
*\*Old, inefficient, incandescent holiday light strands must be 50-count or higher, still work, and contain all bulb parts.*
- 2** A copy of your monthly **SCE** bill for the holiday light exchange and **SoCalGas** bill for the complimentary energy efficient starter kit (electronic bills will be accepted).
- 3** A license or photo identification matching customer name and address on the utility bills.  
*\*To participate in the exchange, all three requirements must be met.*



### Event Date & Location:

### Between

**October 1st & December 15th**

Schedule your exchange from Monday-Thursday, 7:30 AM-5:30PM  
To schedule a date & time for exchange please call: (909) 864-6861, ext. 271

**City of Highland**  
City Hall  
Public Services

Location: 27215 Base Line  
Highland, CA 92346



**For more information contact:**  
City of Highland  
Public Service

(909) 864-6861, ext. 271

# REPORT ILLEGAL DUMPING

CITY OF  
**HIGHLAND**  
*California*



**IF YOU OBSERVE SOMEONE ILLEGALLY  
DUMPING, CALL (909) 387-8313,  
DO NOT APPROACH THEM!**

If you are unable to report  
it in the moment, you can  
now report it online:

[www.cityofhighland.org](http://www.cityofhighland.org)



Click on "Report an Issue"  
Follow prompts and please  
fill in all required fields  
about the issue.

- Location Address or General Location of Issue
- Nature of Alleged Issue
- Please briefly provide more information about the issue
- Your Name
- Your Address
- Your City, State, Zip
- Your Email
- Your Phone Number (For follow up purposes only. Confidentiality will be maintained)

Providing an email or phone number is recommended just in case the city needs additional information. After successfully submitting the request, you will see a request number. Please allow 1-2 business days to process the request.

### Proper Lawn Watering & Yard Waste Disposal Practices

Never blow grass clippings or lawn waste into the storm sewer system!  
Bag it for the licensed waste haulers to transport or compost the waste into mulch.

Water the lawn during the early hours of the morning or late in the evening to maximize water absorption.

Set automatic sprinklers to only water as much as needed.

Avoid over-spray from sprinkler heads onto impervious surfaces like concrete.



### Proper Animal Waste Management & Disposal Practices

- Always pick up pet waste
- Carry disposable bags on your walk
- Throw away pet waste
- Encourage others to pick up pet waste

Failure to pick up pet waste allows it to be carried by rainwater directly into our local water bodies

Improper disposal can also allow bacteria to wash into receiving waters



# Calendar of Events

December 2, 2023

8am to 12pm — Highland Improvement Team (HIT) Registration: 7:30am to 8am, Highland City Hall, 27215 Base Line

December 5, 2023

6pm — Planning Commission Meeting, Donahue Council Chambers

December 12, 2023

6pm — City Council Meeting, Donahue Council Chambers

December 19, 2023

6pm — Planning Commission Meeting, Donahue Council Chambers CANCELLED



THE CITY OF HIGHLAND FACEBOOK PAGE

The City of Highland has a new and improved Facebook page that we would like for you all to follow us on. This is where you will find important information regarding road closures and construction projects that may affect your travel time, scheduled power outages, emergencies, events such as: Community Blood Drives, Highland Improvement Team projects, Compost Give-A-Way, Used Oil Filter Exchange & Recycling Events and much more. Please "Like" City of Highland - City Hall (<https://www.facebook.com/cityofhighland.cityhall>) as the official page.



**BURRTEC**  
"We'll Take Care Of It"



# HIGHLAND CITY HALL

**27215 BASE LINE  
HIGHLAND, CA 92346**

**PICK UP YOUR FREE FOOD WASTE PAIL  
MONDAY - THURSDAY 7:30AM TO 5:30PM**

For more information on how to  
recycle food scraps scan this QR Code



# FAQs

## Residential Food Waste Recycling Program

### Am I required to participate?

Yes. This is a California law that requires all residents, multi-family tenants, and commercial businesses to participate in food waste recycling in order to comply with Senate Bill 1383.

### Will plastic bags be supplied?

Customers will be required to use their own bags. Bags do not need to be compostable or biodegradable.

### What is the benefit of recycling food waste?

Your recycling efforts contribute to the reduction of greenhouse gas emissions in landfilled organic waste. This includes methane, a greenhouse gas 80 times more potent than carbon dioxide.

### I already backyard compost, do I have to participate?

We encourage you to continue backyard composting. Organic items not suitable for backyard compost can be recycled through this program.

### Can I use my garbage disposal instead?

No need to change your current garbage disposal use. Food currently being discarded in your trash barrel should now be bagged and placed in your green waste barrel.

### What items are acceptable?

Fruits, vegetables, meats, seafood, dairy, eggshells, bread, food scraps, food soiled paper, plate scrapings, and expired food.

### What items are not acceptable?

Trash, styrofoam, liquids, glass, plastic, metal, diapers, pet waste, electronic waste, and hazardous waste.





### BLACK BARREL GUIDE

#### YES

- ✓ Clothing
- ✓ Diapers
- ✓ Dishware
- ✓ Hoses
- ✓ Flower pots
- ✓ Paper towels
- ✓ Pet waste
- ✓ Plastic bags
- ✓ Plastic toys
- ✓ Plastic utensils
- ✓ Shrink wrap
- ✓ Soiled paper
- ✓ Straws
- ✓ Window glass
- ✓ Wipes

#### NO

- ✗ Batteries
- ✗ Electronic waste
- ✗ Hazardous waste
- ✗ Hot ashes
- ✗ Infectious waste
- ✗ Flammables
- ✗ Fluorescent bulbs
- ✗ Machinery
- ✗ Paint
- ✗ Pesticides
- ✗ Oil
- ✗ Sharps
- ✗ Tires

### BLUE BARREL GUIDE

#### YES

- ✓ Aerosol cans
- ✓ Aluminum cans
- ✓ Cardboard
- ✓ Cartons
- ✓ Computer paper
- ✓ Envelopes
- ✓ Glass bottles & jars
- ✓ Junk mail
- ✓ Magazines
- ✓ Newspaper
- ✓ Paper
- ✓ #1 - #7 Plastics
- ✓ Tin cans
- ✓ Tissue boxes
- ✓ Wrapping paper

#### NO

- ✗ Bubble wrap
- ✗ Carpet
- ✗ Ceramic dishes & cups
- ✗ Clothing
- ✗ Electronic waste
- ✗ Furniture
- ✗ Fluorescent bulbs
- ✗ Hoses
- ✗ Mirrors
- ✗ Pet food bags
- ✗ Plastic play pools
- ✗ Plastic toys
- ✗ Stuffed animals
- ✗ Windows glass

### GREEN BARREL GUIDE

#### YES

- ✓ Bagged food waste
- ✓ Birds of Paradise
- ✓ Brush
- ✓ Dead plants
- ✓ Expired food
- ✓ Flowers
- ✓ Food soiled paper
- ✓ Grass clippings
- ✓ Leaves
- ✓ Prunings
- ✓ Shrub trimmings
- ✓ Small branches
- ✓ Twigs
- ✓ Untreated wood
- ✓ Weeds

#### NO

- ✗ Animal waste
- ✗ Batteries
- ✗ Cactus
- ✗ Concrete
- ✗ Dirt
- ✗ Electronic waste
- ✗ Flammables
- ✗ Glass
- ✗ Hazardous waste
- ✗ Liquids
- ✗ Metal
- ✗ Plastic
- ✗ Rocks

# PROTECT YOUR COMMUNITY

## KEEP TRASH OUT OF OUR STREETS



### Step 1

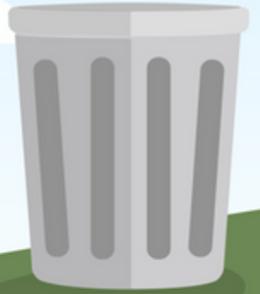
Gather your used masks, gloves, and wipes

### Step 2

Place the used items in a bag

### Step 3

Tie or seal the bag and dispose into a trashcan



## HAVE YOU PLAYED SPOT'S NEW TRASH MATCH-UP GAME?

Find out how much you know about sorting waste in San Bernardino County.



- Step 1:** Scan QR code or visit [spot.sbcountystormwater.org](http://spot.sbcountystormwater.org)
- Step 2:** Drag a trash item to a bin to start the game
- Step 3:** Make an account to claim your score on the leaderboard.

*\*available for mobile phones and desktops*



For a list of collection centers near you, visit [TooToxicToTrash.com](http://TooToxicToTrash.com)  
Must be a San Bernardino County resident to visit centers.

# PICK UP AFTER YOUR PET



Step 1

Step 2

Step 3



## BAG IT AND TRASH IT! — Steps and Tips —

### WHY SHOULD I PICK UP?

-  Dog waste can infect children and adults with disease-causing bacteria and parasites.
-  Your dog can get infected from the waste of other dogs.
-  Dog waste can affect the quality of our rivers and oceans and make the water unsafe for swimming, drinking, or fishing.

**Step 1:** Keep a supply of bags tied to your dog leash.

**Step 2:** Bag the poop and tie the bag.

**Step 3:** Dispose of the tied bag properly by throwing it into a trash can.



Scan code for a **FREE CANISTER**  
[freedoggiebags.com](http://freedoggiebags.com)

Big Bear • Chino • Chino Hills • Colton • Fontana • Grand Terrace • Highland • Loma Linda • Montclair • Ontario • Rancho Cucamonga • Redlands  
Rialto • San Bernardino • San Bernardino County • San Bernardino County Flood Control District • Upland • Yucaipa