

# WEEKLY NEWSLETTER

*City of Highland*



## Happy THANKSGIVING

Burrtec Waste Industries, Inc. will be closed on Thursday, **November 23, 2023** in observance of the Thanksgiving holiday. Therefore, solid waste, organic waste and recycling collection services will be delayed by one day. Your regularly scheduled collection service will resume the following week. Please keep in mind that your street sweeping services will also be delayed by one day as well.

### **Thanksgiving Holiday Schedule is as follows:**

If regular pickup day falls on: **Thursday, November 23**  
Trash will be picked up on: **Friday, November 24**

If regular pickup day falls on: **Friday, November 24**  
Trash will be picked up on: **Saturday, November 25**

Should you have any questions regarding the holiday delay with collection services, please contact:

- ▶ Burrtec Waste Industries, Inc. at (909) 889-1969
- ▶ City of Highland, Public Services Division at (909) 864-6861 ext 271

CITY OF  
**HIGHLAND**  
*California*





## VOLUNTEERS AND PROJECTS NEEDED

The Highland Improvement Team (HIT) is recruiting volunteers and seeking clean-up sites! Now is your chance to be part of this excellent group of dedicated community volunteers. Our mission is to improve the overall environment of our city for all residents and businesses. Join us as we beautify our community. Get involved today and sign up as Highland's newest volunteer!

Highland Improvement Team projects are scheduled on the first Saturday of each month. Projects vary from month to month but can include:

- Residential yard cleanups for senior residents (our #1 priority)
- Residential garage cleanouts for senior residents
- Graffiti abatement
- Litter pick-up
- Park cleanups
- Special events and many more!

**WE NEED  
YOU YOU & YOU**

Join us on Saturday, December 2, 2023, for our next project from 8AM to 12PM. Many hands make light work, and we would love to have you join us! Can't make it out this month...join us for our January cleanup on Saturday, January 6, 2024.

Please contact Volunteer Services to sign up or for more information at 909-864-6861, extension 203.

## *Public Works*

During the period of October 30, 2023, through November 3, 2023, graffiti was made known to Public Works staff by the following means and removed:

Routine observation by Public Works: Chevron @ Greenspot Rd., 3rd St. & Palm Ave., 25217 Base Line, 8035 Tippecanoe Ave., Boulder Bridge, 5th St. Bridge, Central Ave. & 3rd St., 2615 3rd St., Sterling Ave. & Jane St., Base Line & Sterling Ave., 9th St. & Elmwood Rd.

Hotline: 5th St @ AAA Storage

Staff: Line F Channel



The City of Highland hosts a blood drive six times per year in January, March, May, July, September and November. Blood supply is typically lower during the summer months and with the supply already low, now your blood donation is needed more than ever. We need you...please consider joining us at our next drive on Monday, November 27th to become Highlands newest donor! All Highland Blood Drives take place at the Highland Police Station (26985 Base Line) from 12:00pm to 5:00pm.

Please see the 2023 Blood Drive dates below. Follow the links to reserve your appointment.

November 27, 2023:

[https://giftoflife.lstream.org/donor/schedules/drive\\_schedule/105371](https://giftoflife.lstream.org/donor/schedules/drive_schedule/105371)

For more information or to schedule an appointment by phone, contact Denise Moreno, Volunteer Services Coordinator, at 909-864-6861, extension 203 or email [dmoreno@cityofhighland.org](mailto:dmoreno@cityofhighland.org).

## Burrtec's Bulky Items



For Disposal of Large or Bulky Items Burrtec provides four residential curbside large or bulky item collections (maximum of 5 items per collection) during a 12-month period at no extra charge. Please call at least 24 hours in advance to schedule your bulky item pick up. Large or bulky items include: scrap metal, wood, old appliances, furniture, televisions, computer monitors, refrigerator or freezer, tree branches, mattresses, etc.

If you have any questions, please contact Public Services at 909-864-6861, extension 271.

# San Bernardino County Household Hazardous Waste Collection Facilities

## ACCEPTED ITEMS

- Motor Oil/Used Filters
- Auto & Household Batteries
- Paint Products
- Antifreeze
- Household Cleaners
- Pesticides & Fertilizers
- Medications (excluding controlled substances, separate liquids from solids)
- Home-Generated Sharps/Needles in approved container
- Fluorescent Tubes
- E-Waste (Electronic Waste) such as: TVs & Computer Monitors, CPUs, Printers, Microwave Ovens, Cell/Mobile Phones, Telephones, Space Heaters, Stereos, Radios, VCRs/DVD Players, Musical Cards, Clothes Irons
- Mercury Thermostats
- Cooking Oil

## ITEMS NOT ACCEPTED

- Business/Commercial Wastes
- Wastes from foreclosed properties and non-profit organizations
- Radioactive Wastes
- Medical Wastes other than Sharps
- Asbestos
- Explosives
- Reactives
- Tires, Appliances, Furniture, Air Conditioner, etc.

## Transportation Guidelines

*Before transporting hazardous waste to a collection facility, be sure that:*

- The amount of waste transported does not exceed 15 gallons or 125 lbs per visit in containers no larger than 5 gallons.
- The waste is properly labeled as to its contents or in its original container.
- The containers are sound, not leaking and sealed.
- Wastes are placed securely in the vehicle for safe transport.
- The contents of the container are the same as stated on the label. If not, cover up the label and write the name of its contents.

**Did you know that used  
motor oil and filters are  
100% recyclable?**

## Collection Facility Information

San Bernardino County Fire Depart.  
Household Hazardous Waste Program  
(909) 382-5401 or  
1-800-OILY-CAT (1-800-645-9228)  
2824 East "W" Street  
San Bernardino, CA

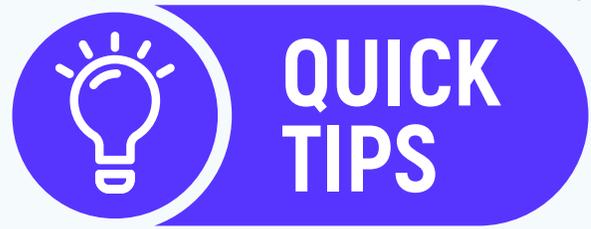




# HOW TO HAVE A NON-TOXIC HOLIDAY



This holiday season, you may find yourself doing some extra household cleaning to host guests or to tidy up after cooking extravaganzas. We want to help you do so in the least toxic way possible to protect your family and the environment!



## Chemical Cleaners are Household Hazardous Waste



Common household cleaning chemicals – such as all-purpose cleaners, bleach, toilet cleaners, stain removers, and more – are examples of household hazardous waste (HHW). HHW is any household material that can be harmful to humans or the environment if not disposed of properly.

Since these wastes and materials may be corrosive, toxic, reactive, or flammable, they pose a risk to sanitation workers, our drinking water, and the environment if thrown in the trash or down the drain. So, if you find yourself using chemical cleaners this holiday season, make sure you dispose of any leftover or unwanted products at our local Household Hazardous Waste Center which you can find here, <https://sbcountystormwater.org/residents/toxic-items/household-hazardous-waste-collection-locations/>

## Safely Disposing of Cooking Oil

It may seem harmless, but cooking oil is also household hazardous waste! It may clog your pipes or cause other sewer problems down the line. After your holiday meals, instead of pouring used cooking oil down the drain, recycle it by following these steps:

- Wait for the oil to cool and filter out food particles
- Pour the oil into a container and secure with a lid
- Bring the oil to your local Household Hazardous Waste Center





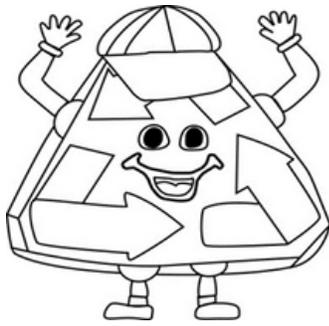
## Eco-Friendly Alternatives

Deciding to opt out of store-bought chemical cleaning products this year? Here are some less toxic alternatives you can use to keep your home and kitchen squeaky clean!

- Lemon juice: cuts grease and grime.
- Baking soda: removes stains and grime.
- White vinegar: cuts grease and grime. (NOTE: Unused vinegar should be discarded at an HHW center.)
- Hydrogen peroxide 3% solution: removes stains and acts as a disinfectant. (NOTE: Unused solution should be discarded at an HHW center.)
- Liquid soap that is free of triclosan and sodium lauryl. Castile soap is a good option. (NOTE: Unused soap should be discarded at an HHW center.)

If you do opt for store bought cleaning supplies, check out <https://www.epa.gov/saferchoice> the certified products list. The Safer Choice Label indicates that each ingredient in the product has been reviewed to meet safety criteria for human health and the environment. (NOTE: Although less toxic, Safer Choice products are still considered HHW and should be discarded at an HHW center.)





## **Attention Highland Residents: MED-PROJECT Medication Education & Disposal**

### **Safely Dispose of Sharps**

Safely disposing of home-generated used sharps is important. Sharps that are not disposed of safely may cause injury.

### **What Should You Do With Your Sharps?**

#### **Sharps Disposal**

**Accepted:** Sharps such as hypodermic needles, pen needles, intravenous needles, lancets, and other devices that are used to penetrate the skin for the delivery of medications, contained in U.S. Food and Drug Administration-cleared sharps containers. Please separate and remove any items that are not accepted before disposing.

**Not Accepted:** Controlled substances (such as opioids), unwanted medicine separate from sharps, batteries, illicit or illegal drugs, and biologics (such as insulin).

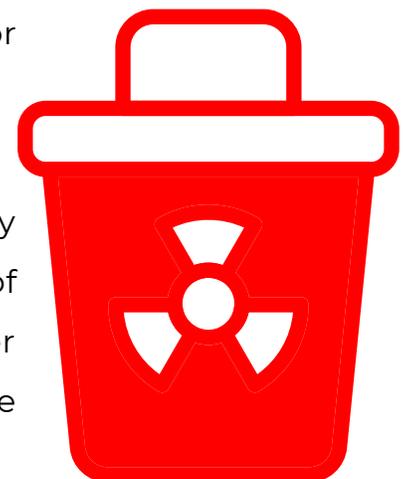
## **Disposal of Household Sharps**

### **Sharps Usage**

If there are specific instructions on the label, package, or package insert, please follow those instructions.

### **Safe Disposal Information**

Place all sharps in a sharps disposal container immediately after they have been used. This will reduce the risk of needle sticks, cuts, and punctures from sharps. Never place sharps in the trash, recycling, or green waste container. Never flush sharps down the drain or toilet.



## Mail-Back Services

Mail-Back Services are available in your area. To order a Mail-Back package, visit the Mail-Back section of [www.med-project.org](http://www.med-project.org). Sharps can be dangerous to people and pets if not disposed of safely. Sharps can cause injuries and/or spread infections that cause serious health conditions. These infections may include: Hepatitis B (HBV), Hepatitis C (HCV), and Human Immunodeficiency Virus (HIV). Safe sharps disposal is important whether you are at home, at work, at school, traveling, or in other public places such as hotels, parks, and restaurants. Pet owners who use needles to give medicine to their pets should follow the same sharps disposal guidelines used for humans.

## Sharps Disposal Containers

All sharps disposal containers should be made of heavy-duty plastic; able to close with a tight-fitting, puncture resistant lid without sharps being able to come out; upright and stable during use; leak-resistant; and properly labeled as “sharps waste” or with the biohazard symbol and the word “BIOHAZARD”.

Place all sharps in a sharps disposal container immediately after they have been used. This will reduce the risk of needle sticks, cuts, and punctures from sharps. Sharps disposal containers should be kept out of reach of children and pets.

## SHARPS DISPOSAL



## Do Not Reuse Sharps Disposal Containers

### Mail-Back Services

Mail-Back Services are available in your area. To order a Mail-Back package, visit the Mail-Back section of [www.med-project.org](http://www.med-project.org). For more information about the MED-Project program: Visit [www.MED-PROJECT.org](http://www.MED-PROJECT.org) or call 1 (844) MED-PROJECT (633-7765).

Should you have any questions regarding the MED-PROJECT Sharps free home Mail-Back Services, please contact: ·City of Highland, Public Services

Division at 909-864- 6861 ext. 271

# HIGHLAND IMPROVEMENT TEAM

## C L E A N U P S

Yard & Garage Cleanup  
Help for Highland's Senior  
and Disabled Residents

### HOW TO QUALIFY FOR A FREE CLEANUP PROJECT:

- ✓ Age 50+ (or)
- ✓ Disabled (any age)
- ✓ Own & Live in Home

CITY OF  
**HIGHLAND**  
*California*



**CONTACT VOLUNTEER  
SERVICES TODAY!**

☎ 909-864-6861 Ext. 203

📍 27215 Base Line, Highland

✉ [dmoreno@cityofhighland.org](mailto:dmoreno@cityofhighland.org)



# Celebrate the Holidays with Savings in Mind!

## Holiday LED Light Exchange and Complimentary Energy Efficiency Starter Kits

Join the San Bernardino Regional Energy Partnership (SBREP) at a local community event to exchange your old incandescent holiday lights for energy efficient LED holiday lights and receive a COMPLIMENTARY energy efficiency starter kit.

This opportunity is available at NO COST to all Southern California Edison (SCE) and Southern California Gas Company (SoCalGas) residential customers in San Bernardino County.

Limited supplies will be available at each event, first come, first served!

### Participating is easy, BRING:

- 1** Up to **TWO** inefficient, incandescent holiday light strands, in exchange for up to **TWO** LED holiday light strands.  
*\*Old, inefficient, incandescent holiday light strands must be 50-count or higher, still work, and contain all bulb parts.*
- 2** A copy of your monthly **SCE** bill for the holiday light exchange and **SoCalGas** bill for the complimentary energy efficient starter kit (electronic bills will be accepted).
- 3** A license or photo identification matching customer name and address on the utility bills.  
*\*To participate in the exchange, all three requirements must be met.*



### Event Date & Location:

### Between

**October 1st & December 15th**

Schedule your exchange from Monday-Thursday, 7:30 AM-5:30PM  
To schedule a date & time for exchange please call: (909) 864-6861, ext. 271

**City of Highland**  
City Hall  
Public Services

Location: 27215 Base Line  
Highland, CA 92346



**For more information contact:**  
City of Highland  
Public Service

(909) 864-6861, ext. 271

# REPORT ILLEGAL DUMPING

CITY OF  
**HIGHLAND**  
*California*



**IF YOU OBSERVE SOMEONE ILLEGALLY  
DUMPING, CALL (909) 387-8313,  
DO NOT APPROACH THEM!**

If you are unable to report  
it in the moment, you can  
now report it online:

[www.cityofhighland.org](http://www.cityofhighland.org)



Click on "Report an Issue"  
Follow prompts and please  
fill in all required fields  
about the issue.

- Location Address or General Location of Issue
- Nature of Alleged Issue
- Please briefly provide more information about the issue
- Your Name
- Your Address
- Your City, State, Zip
- Your Email
- Your Phone Number (For follow up purposes only. Confidentiality will be maintained)

Providing an email or phone number is recommended just in case the city needs additional information. After successfully submitting the request, you will see a request number. Please allow 1-2 business days to process the request.

### Proper Lawn Watering & Yard Waste Disposal Practices

Never blow grass clippings or lawn waste into the storm sewer system!  
Bag it for the licensed waste haulers to transport or compost the waste into mulch.

Water the lawn during the early hours of the morning or late in the evening to maximize water absorption.

Set automatic sprinklers to only water as much as needed.

Avoid over-spray from sprinkler heads onto impervious surfaces like concrete.



### Proper Animal Waste Management & Disposal Practices

- Always pick up pet waste
- Carry disposable bags on your walk
- Throw away pet waste
- Encourage others to pick up pet waste

Failure to pick up pet waste allows it to be carried by rainwater directly into our local water bodies

Improper disposal can also allow bacteria to wash into receiving waters



# Calendar of Events

November 21, 2023

6pm — Planning Commission Meeting,  
Donahue Council Chambers CANCELLED

November 27, 2023

12pm to 5pm — Blood Drive, Highland  
Police Station, 26985 Base Line

December 2, 2023

8am to 12pm — Highland Improvement  
Team (HIT) Registration: 7:30am to 8am,  
Highland City Hall, 27215 Base Line

December 5, 2023

6pm — Planning Commission Meeting,  
Donahue Council Chambers

December 12, 2023

6pm — City Council Meeting, Donahue  
Council Chambers

December 19, 2023

6pm — Planning Commission Meeting,  
Donahue Council Chambers



THE CITY OF HIGHLAND FACEBOOK PAGE

The City of Highland has a new and improved Facebook page that we would like for you all to follow us on. This is where you will find important information regarding road closures and construction projects that may affect your travel time, scheduled power outages, emergencies, events such as: Community Blood Drives, Highland Improvement Team projects, Compost Give-A-Way, Used Oil Filter Exchange & Recycling Events and much more. Please "Like" City of Highland - City Hall (<https://www.facebook.com/cityofhighland.cityhall>) as the official page.



**BURRTEC**  
"We'll Take Care Of It"



# HIGHLAND CITY HALL

**27215 BASE LINE  
HIGHLAND, CA 92346**

**PICK UP YOUR FREE FOOD WASTE PAIL  
MONDAY - THURSDAY 7:30AM TO 5:30PM**

For more information on how to  
recycle food scraps scan this QR Code



# FAQs

## Residential Food Waste Recycling Program

### Am I required to participate?

Yes. This is a California law that requires all residents, multi-family tenants, and commercial businesses to participate in food waste recycling in order to comply with Senate Bill 1383.

### Will plastic bags be supplied?

Customers will be required to use their own bags. Bags do not need to be compostable or biodegradable.

### What is the benefit of recycling food waste?

Your recycling efforts contribute to the reduction of greenhouse gas emissions in landfilled organic waste. This includes methane, a greenhouse gas 80 times more potent than carbon dioxide.

### I already backyard compost, do I have to participate?

We encourage you to continue backyard composting. Organic items not suitable for backyard compost can be recycled through this program.

### Can I use my garbage disposal instead?

No need to change your current garbage disposal use. Food currently being discarded in your trash barrel should now be bagged and placed in your green waste barrel.

### What items are acceptable?

Fruits, vegetables, meats, seafood, dairy, eggshells, bread, food scraps, food soiled paper, plate scrapings, and expired food.

### What items are not acceptable?

Trash, styrofoam, liquids, glass, plastic, metal, diapers, pet waste, electronic waste, and hazardous waste.





### BLACK BARREL GUIDE

#### YES

- ✓ Clothing
- ✓ Diapers
- ✓ Dishware
- ✓ Hoses
- ✓ Flower pots
- ✓ Paper towels
- ✓ Pet waste
- ✓ Plastic bags
- ✓ Plastic toys
- ✓ Plastic utensils
- ✓ Shrink wrap
- ✓ Soiled paper
- ✓ Straws
- ✓ Window glass
- ✓ Wipes

#### NO

- ✗ Batteries
- ✗ Electronic waste
- ✗ Hazardous waste
- ✗ Hot ashes
- ✗ Infectious waste
- ✗ Flammables
- ✗ Fluorescent bulbs
- ✗ Machinery
- ✗ Paint
- ✗ Pesticides
- ✗ Oil
- ✗ Sharps
- ✗ Tires

### BLUE BARREL GUIDE

#### YES

- ✓ Aerosol cans
- ✓ Aluminum cans
- ✓ Cardboard
- ✓ Cartons
- ✓ Computer paper
- ✓ Envelopes
- ✓ Glass bottles & jars
- ✓ Junk mail
- ✓ Magazines
- ✓ Newspaper
- ✓ Paper
- ✓ #1 - #7 Plastics
- ✓ Tin cans
- ✓ Tissue boxes
- ✓ Wrapping paper

#### NO

- ✗ Bubble wrap
- ✗ Carpet
- ✗ Ceramic dishes & cups
- ✗ Clothing
- ✗ Electronic waste
- ✗ Furniture
- ✗ Fluorescent bulbs
- ✗ Hoses
- ✗ Mirrors
- ✗ Pet food bags
- ✗ Plastic play pools
- ✗ Plastic toys
- ✗ Stuffed animals
- ✗ Windows glass

### GREEN BARREL GUIDE

#### YES

- ✓ Bagged food waste
- ✓ Birds of Paradise
- ✓ Brush
- ✓ Dead plants
- ✓ Expired food
- ✓ Flowers
- ✓ Food soiled paper
- ✓ Grass clippings
- ✓ Leaves
- ✓ Prunings
- ✓ Shrub trimmings
- ✓ Small branches
- ✓ Twigs
- ✓ Untreated wood
- ✓ Weeds

#### NO

- ✗ Animal waste
- ✗ Batteries
- ✗ Cactus
- ✗ Concrete
- ✗ Dirt
- ✗ Electronic waste
- ✗ Flammables
- ✗ Glass
- ✗ Hazardous waste
- ✗ Liquids
- ✗ Metal
- ✗ Plastic
- ✗ Rocks

# PROTECT YOUR COMMUNITY

## KEEP TRASH OUT OF OUR STREETS



### Step 1

Gather your used masks, gloves, and wipes

### Step 2

Place the used items in a bag

### Step 3

Tie or seal the bag and dispose into a trashcan



## HAVE YOU PLAYED SPOT'S NEW TRASH MATCH-UP GAME?

Find out how much you know about sorting waste in San Bernardino County.



**Step 1:** Scan QR code or visit [spot.sbcountystormwater.org](http://spot.sbcountystormwater.org)

**Step 2:** Drag a trash item to a bin to start the game

**Step 3:** Make an account to claim your score on the leaderboard.

*\*available for mobile phones and desktops*



For a list of collection centers near you, visit [TooToxicToTrash.com](http://TooToxicToTrash.com)  
Must be a San Bernardino County resident to visit centers.

# PICK UP AFTER YOUR PET



## WHY SHOULD I PICK UP?

-  Dog waste can infect children and adults with disease-causing bacteria and parasites.
-  Your dog can get infected from the waste of other dogs.
-  Dog waste can affect the quality of our rivers and oceans and make the water unsafe for swimming, drinking, or fishing.



## BAG IT AND TRASH IT! — Steps and Tips —

- Step 1:** Keep a supply of bags tied to your dog leash.
- Step 2:** Bag the poop and tie the bag.
- Step 3:** Dispose of the tied bag properly by throwing it into a trash can.



Scan code for a  
**FREE CANISTER**  
[freedoggiebags.com](http://freedoggiebags.com)

Big Bear • Chino • Chino Hills • Colton • Fontana • Grand Terrace • Highland • Loma Linda • Montclair • Ontario • Rancho Cucamonga • Redlands  
Rialto • San Bernardino • San Bernardino County • San Bernardino County Flood Control District • Upland • Yucaipa