

WEEKLY NEWSLETTER

City of Highland



The City of Highland
invites you to the
2022 State of the City!

Save the Date

Please, join us on Thursday,
October 13, 2022, for the
State of the City reception
and program. During the
program, the Mayor will
highlight some of the City's
achievements from this
past year as well as give an
update on future City
endeavors. You will also
have an opportunity to hear
from our guest speaker
from the San Bernardino
International Airport
Authority.

RESERVATIONS REQUIRED

State of the City

THURSDAY, OCTOBER 13, 2022

5:30pm - Reception

6:30pm - Program

The Event Center at San Manuel Village
27923 Highland Avenue
Highland, CA 92346

Reservations required. Seating is limited.

**Please RSVP by October 1, 2022 to
909-864-6861 ext. 203.**

Light refreshments will be served.

ADMINISTRATION

Wildfires are unplanned fires that burn in natural areas like forests, grasslands, or prairies. These dangerous fires spread quickly and can devastate not only wildlife and natural areas, but also communities.

RECOGNIZE WARNINGS AND ALERTS

- Have several ways to receive alerts. Download the FEMA app and receive real-time alerts from the National Weather Service for up to five locations nationwide. Sign up for community alerts in your area and be aware of the Emergency Alert System (EAS) and Wireless Emergency Alert (WEA), which requires no-sign up.
- Pay attention to air quality alerts.

REVIEW IMPORTANT DOCUMENTS

- Make sure your insurance policies and personal documents, like ID, are up to date.
- Make copies and keep them in a secure password-protected digital space.

KNOW YOUR EVACUATION ZONE



- You may have to evacuate quickly due to a wildfire. Learn your evacuation routes, practice with household, pets and identify where you will go.
- Follow the instructions from local authorities. They will provide the latest recommendations based on the threat to your community and appropriate safety measures.

MAKE AN EMERGENCY PLAN

- Make sure everyone in your household knows and understands what to do if you need to quickly evacuate.
- Don't forget a plan for the office, kids' daycare and anywhere you frequent.

STRENGTHEN YOUR HOME

- Use fire-resistant materials to build, renovate or make repairs.
- Find an outdoor water source with a hose that can reach any area of your property.
- Create a fire-resistant zone that is free of leaves, debris, or flammable materials for at least 30 feet from your home.
- Designate a room that can be closed off from outside air. Close all doors and windows. Set up a portable air cleaner to keep indoor pollution levels low when smoky conditions exist.

Public Works

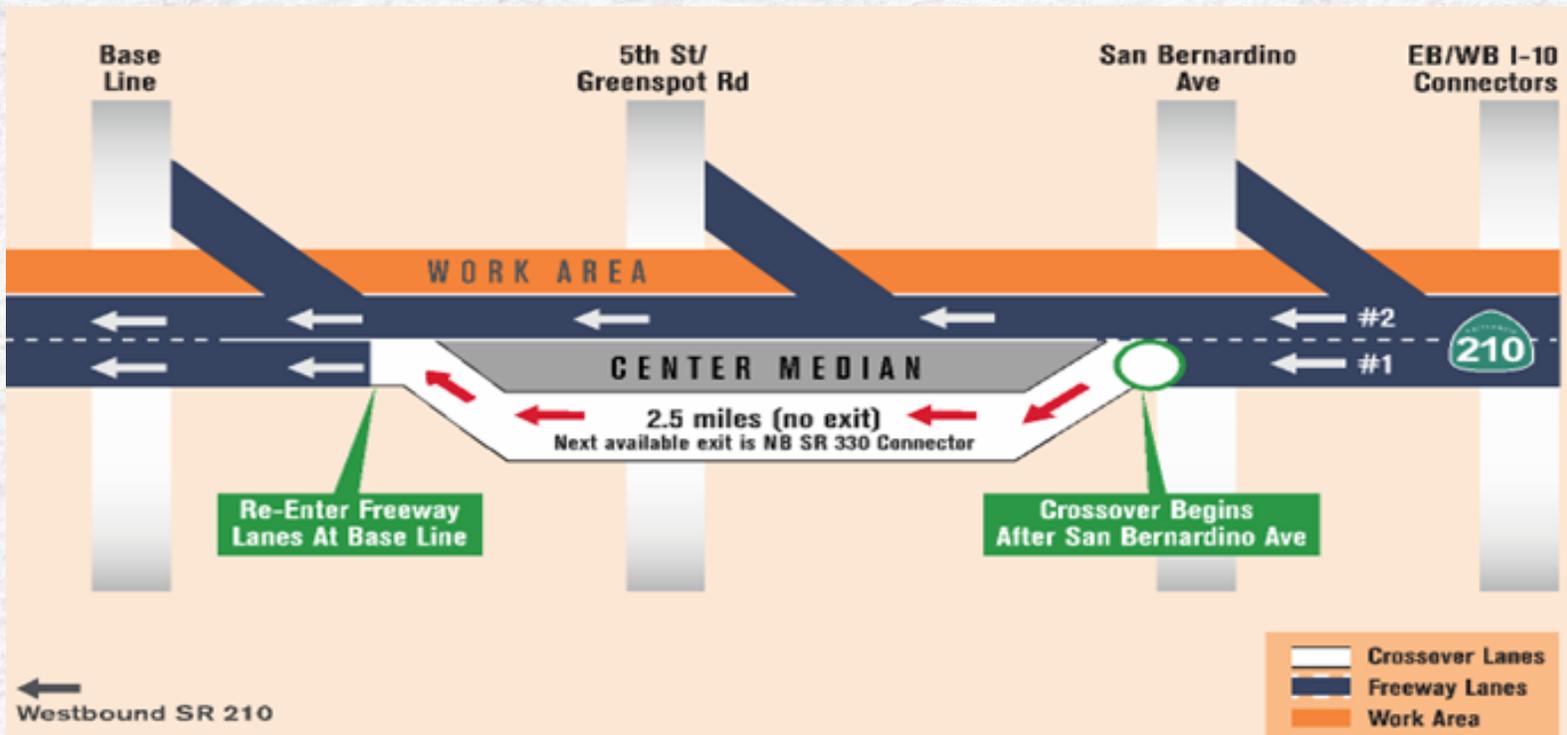
SR - 210 Construction Update

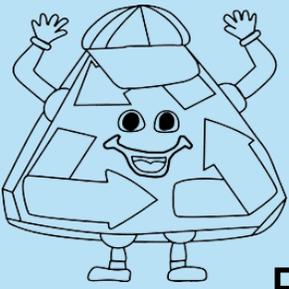
Construction of the SR-210 Lane Addition and Base Line Interchange Project is approximately 75% complete. San Bernardino County Transportation Authority (SBCTA) has several major upcoming construction activities that are necessary for project completion. On the week of August 22, 2022 a temporary crossover lane will go into effect on westbound SR-210 between San Bernardino Avenue and Base Line.

This temporary pattern will shift traffic on westbound SR-210 to the other side of the center median for 2.5 miles, allowing construction crews to begin pavement rehabilitation activities on the existing westbound freeway. Drivers in the crossover lane will not be able to exit 5th Street/Greenspot Road or Base Line. This freeway lane configuration will be in place for approximately 6 months.

Please visit the <https://www.gosbcta.com/project/sr-210-lane-addition-base-line-interchange/> for more information on both construction activities, including lane restrictions and recommended detours.

Thank you Highland residents for your continued patience and support of this project.





REPETE'S WISDOM OF THE WEEK

REDUCE ILLEGAL DUMPING IN HIGHLAND

A growing problem with illegal dumping, unfortunately is instead of properly disposing of the items, some junk removal "companies" will illegally dump. They can offer a lower price than a reputable company because they avoid paying dump fees, pavement management fees, and have no intention of following the law.

An important reminder is that if a junk removal company illegally dumps YOUR items, those are still YOUR items. YOU can be held liable for the cleanup.



To avoid any of these problems you can choose a company that will do the right thing:

- The company must have a valid City of Highland business license to operate in the City.
- Ensure the company gives you a copy of the weight receipts from the transfer station or landfill for the disposal of your items.

Report Illegal Dumping

If you witness someone illegally dumping or any other pollution activity, DO NOT APPROACH THEM, maintain a safe distance, and call (909) 387-8313 to report instance. If you are unable to report it in the moment, please take down the following information and report it as soon as possible:

- Date, time and location of incident.
- Description and photos of material that has been dumped.
- Description and photos of vehicle and license plate.
- Description and photos of person(s) dumping.
- Your name and phone number (optional).



THE CITY ENCOURAGES ANYONE WHO ENCOUNTERS AN ILLEGAL DUMP THAT HAS ALREADY TAKEN PLACE TO CALL THE PUBLIC WORKS DEPARTMENT AT (909) 864-6861, EXTENSION 217

IMPORTANT! INFORMATION!



Repete and Burrtec
would like you to know:

For Disposal of Large or Bulky Items

Burrtec provides four residential curbside large or bulky item collections (maximum of 5 items per collection) during a 12-month period at no extra charge.

Please call at least 24 hours in advance to schedule your bulky item pick up. Large or bulky items include: scrap metal, wood, old appliances, furniture, televisions, computer monitors, refrigerator or freezer, tree branches, mattresses, etc.



Avoid Blue Barrel Contamination!

Contamination happens when non-recyclable items are mixed in with recyclables. Paper smeared with food or grease cannot be processed with clean paper and can ruin a newly made product if it is not caught before it goes to the factory.

Too much contamination is the reason manufacturers reject tons of recyclable paper each year. Help Highland keep their recycling clean and free from trash and contamination. Doing so improves rates, quality of recyclables and lessens the amount of material going to the landfill.



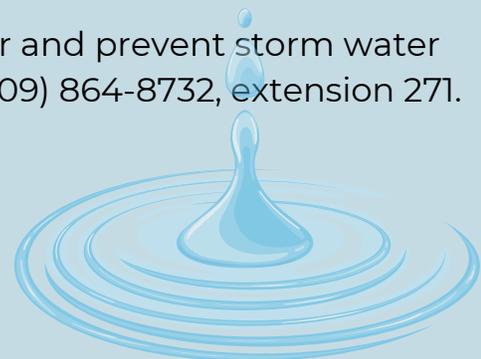
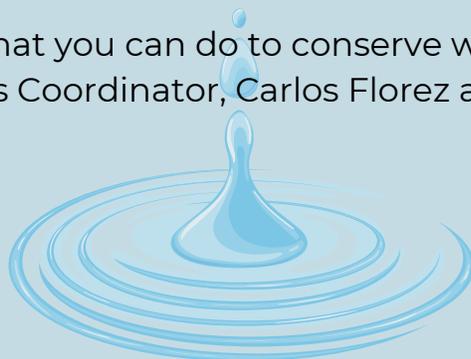
OVER-WATERING TIPS TO SAVE WATER AND MONEY

If water flows off your yard onto your driveway or sidewalk, your system is over-watering. Over-watering is not only bad for your lawn, it's a strain on water supplies and often ends up as wasted, excess runoff to lakes and streams.

Here are a few tips that will help you conserve water and prevent storm water pollution:

- Water your lawn only when it needs it. Step on your grass. If it springs back, when you lift your foot, it doesn't need water. So set your sprinklers for more days in between watering. Saves 750-1,500 gallons per month. Whenever possible water your lawn and garden by hand to control the amount of water you use.
- Don't water the sidewalks, driveway or gutter. Adjust your sprinklers so that water lands on your lawn or garden where it belongs--and only there. Saves 500 gallons per month.
- Water lawns during the early morning hours when temperatures and wind speeds are the lowest. This reduces losses from evaporation. Saves 300 gallons.
- Put a layer of mulch around trees and plants. Chunks of bark, peat moss or gravel slows down evaporation. Saves 750 to 1,500 gallons a month.
- Do not hose down your driveway or sidewalk. Use a broom to clean leaves and other debris from these areas. Can save up to 100 gallons a week.
- Using drip irrigation, soaker hoses or micro-spray systems for flower beds and vegetation can also help reduce your water bill and prevent runoff.
- When it rains, turn off your sprinklers.
- Save on water by planting low maintenance, drought-tolerant trees and shrubs
- Periodically inspect and fix leaks and misdirected sprinklers.

If you have any questions on what you can do to conserve water and prevent storm water pollution, contact Public Services Coordinator, Carlos Florez at (909) 864-8732, extension 271.



HIGHLAND IMPROVEMENT TEAM

THE HIGHLAND IMPROVEMENT TEAM NEEDS VOLUNTEERS!



Please join us at our next HIT project, scheduled for Saturday, September 10, 2022, from 8:00 a.m. to 12:00 p.m. (Noon). Registration begins at 7:30 a.m. at Highland City Hall, 27215 Base Line.



We are looking for you to become a part of a wonderful group of dedicated community volunteers! JOIN US AS WE BEAUTIFY OUR COMMUNITY! Our mission is to improve the overall environment of our city for all residents and businesses.

GET INVOLVED TODAY!

SIGN UP TO BECOME HIGHLAND'S NEWEST VOLUNTEER!

Projects vary and include:
Residential yard cleanups
Residential garage cleanout
Graffiti abatement
Litter pickup
Park cleanups
Special events and more!

Do you know of a potential project or Highland residence that may need our help... Contact Volunteer Services for more information! Please contact Volunteer Services to sign-up and for more information at (909) 864-6861, extension 203.



EMERGENCY MORTGAGE ASSISTANCE PROGRAM (EMAP)



The City of Highland has established the EMERGENCY MORTGAGE ASSISTANCE PROGRAM (EMAP) to assist Highland residents with mortgage delinquencies resulting from the pandemic. This program aims to assist homeowners of limited income, impacted by the pandemic, by reducing delinquent mortgage payments and/or avoiding foreclosure.

For more information and program eligibility pre-screening, contact us at (909) 864-6861, extension 203 or 230.

DON'T
miss it!

Volunteer Services

CORONAVIRUS RECOVERY FUND FOR SMALL BUSINESSES

Please do not wait any longer...
APPLY NOW while funding is still available!!!

The City of Highland is encouraging small businesses in Highland to apply for the Coronavirus Recovery Fund grant program, first launched in September. The purpose of this program is to provide financial assistance to City-based small businesses impacted by the COVID-19 pandemic. Successful grant recipients will receive a one-time \$7500 disbursement.

Businesses that meet these specific criteria are eligible for consideration:

- Must have a physical location within the City of Highland (store front, office, commercial structure).
- Be in good standing with the City of Highland (current/valid business license, no outstanding code enforcement actions, or compliance orders).
- Must have no more than 100 employees.
- Must be in existence as of August 24, 2021.

Contact Denise Moreno at (909) 864-6861, extension 203 or email dmoreno@cityofhighland.org for an application and for more information.



Stormwater

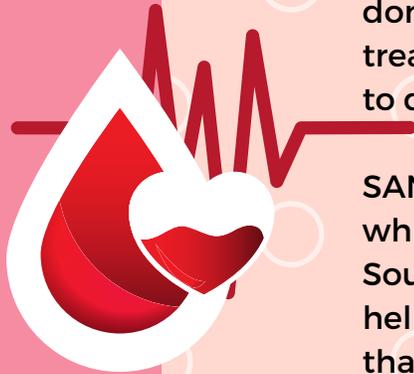


When it rains, stormwater can pick up pollution and litter in the streets and wash these contaminants into storm drains. Pollution from stormwater remains untreated as it spreads throughout our community. Please make sure all waste goes in to the proper container and keep waste container lids closed when not in use.

REMEMBER, ONLY RAIN DOWN THE DRAIN.

Volunteer Services

BLOOD DONATIONS URGENTLY NEEDED!!!



Local hospitals do not have enough blood for patient care. Blood donations are **URGENTLY** needed now to protect lifesaving treatments in your community! LifeStream urging all who are able, to donate immediately.

SAN BERNARDINO, CALIF - Officials at LifeStream Blood Bank, which provides blood products and services to more than 80 Southern California hospitals, are desperately urging residents to help the community battle back against a severe blood shortage that threatens local patients.

“Area hospitals do not have enough blood on their shelves to treat patients in need,” said Dr. Rick Axelrod, LifeStream’s president/CEO and medical director. “All blood types are desperately needed. Our type O supply has taken a considerable hit, reaching historic low levels. This is extremely alarming, especially in the summer months, which is already a challenging time for blood collection. We are making an immediate call to action. Hospitals will cancel needed surgeries for adults and children if collections continue to decline.”

To fulfill patient need, LifeStream must collect at least 500 blood donations daily. LifeStream has fixed-site donor centers in San Bernardino, Riverside, Ontario, Victorville, Murrieta, La Quinta, Rancho Mirage, Placentia, and Hemet and conducts mobile drives throughout its service area.

“This critical shortage puts patient care at risk, and we ask our community to stand with those patients and their loved ones by ‘rolling up a sleeve’ and sharing their most precious gift,” continued Dr. Axelrod. “Just one pint of blood can save three lives. By donating, you can bring hope to many local families and their loved ones. Your donation will save a life.”

Appointments are recommended, but walk-ins are welcome, please click here to schedule your appointment https://giftoflife.lstream.org/donor/schedules/drive_schedule/98508

Highland's next blood drive is Monday, September 26th!

Come out and help Highland increase blood donations...schedule your appointment today for our September blood drive at the Highland Police Station, 26985 Base Line, from 12pm to 5pm.



Follow this link to reserve an appointment:
https://giftoflife.lstream.org/donor/schedules/drive_schedule/98509



For more information or to schedule an appointment, contact Volunteer Services at (909) 864-6861, extension 203 or email dmoreno@cityofhighland.org

Calendar of Events

September 10, 2022

8am to 12pm — Highland Improvement Team Cleanup, Registration at 7:30am, Highland City Hall, 27215 Base Line

September 12, 2022

4pm to 5pm — Blood Drive Committee Meeting Highland City Hall, 27215 Base Line, Conference Room C

September 13, 2022

5:15pm — Public Works Subcommittee Meeting, Upright Conference Room
6pm — City Council Meeting, Donahue Council Chambers

September 20, 2022

6pm — Planning Commission Meeting, Donahue Council Chambers

September 26, 2022

12pm to 5pm—Blood Drive at Highland Police Station, 26985 Base Line

October 1, 2022

8am to 12pm — Highland Improvement Team Cleanup, Registration at 7:30am, Highland City Hall, 27215 Base Line

October 4, 2022

6pm — Planning Commission Meeting, Donahue Council Chambers

October 11, 2022

6pm — City Council Meeting, Donahue Council Chambers

October 13, 2022

5:30pm Reception/6:30pm Program - State of the City, The Event Center at San Manuel Village, 27923 Highland Avenue

October 18, 2022

6pm — Planning Commission Meeting, Donahue Council Chambers

THE CITY OF HIGHLAND FACEBOOK PAGE



The City of Highland has a new and improved Facebook page that we would like for you all to follow us on. This is where you will find important information regarding road closures and construction projects that may affect your travel time, scheduled power outages, emergencies, events such as: Community Blood Drives, Highland Improvement Team projects, Compost Give-A-Way, Used Oil Filter Exchange & Recycling Events and much more. Please "Like" City of Highland - City Hall (<https://www.facebook.com/cityofhighland.cityhall>) as the official page.

BLOOD DRIVE

Scan the code to make
your next appointment!



SCAN ME

PROUDLY HOSTED BY

City of Highland

at the Highland Police Station

Monday, Sept. 26

Noon to 5 PM

26985 Base Line, Highland

For appointments, Denise Moreno at 909.864.6861 ext. 203
email dmoreno@cityofhighland.org, or scan QR code above.



Counting on You in 2022!

All donors who donate in Sept. - Oct. will receive a Counting on You - limited edition cancer awareness T-shirt, while supplies last!

Appointments are strongly recommended. Walk-ins are welcome but wait times may be lengthy. Masks may be optional for donors. Check with current location for mask requirements. For questions about safety protocols, vaccination, face masks/coverings and more, please review our COVID-19 response page at [LStream.org/COVID-19](https://lstream.org/COVID-19). **In preparation for your donation, eat a hearty meal and drink plenty of fluids.** Bring photo ID with proof of age. Donors under the age of 17 must bring a signed LifeStream parental consent form.

 **LifeStream
Blood Bank**
GIVE HOPE | GIVE LIFE | GIVE BLOOD

800.879.4484 | [LSTREAM.ORG](https://lstream.org)

WE ARE LOOKING FOR YOU!



THE HIGHLAND IMPROVEMENT TEAM NEEDS VOLUNTEERS!

Be part of a great group of dedicated community volunteers!

JOIN US AS WE BEAUTIFY OUR COMMUNITY!

Our mission is to improve the overall environment
of our City for all residents and businesses.

GET INVOLVED TODAY!

Sign up as a Highland volunteer!

We need you!

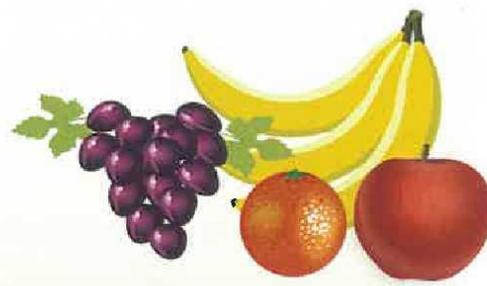
Projects vary and include:

- Residential yard cleanups
- Residential garage cleanout
- Graffiti abatement
- Litter pick up
- Park cleanups
- Special events and many more!



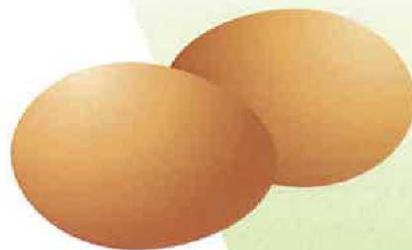
For more information, please contact Denise Moreno at 909-864-6861 ext. 203 or dmoreno@cityofhighland.org

Food Waste Recycling



YES! **All Food**

- Dairy products
- Fruits
- Vegetables
- Meat
- Bones
- Seafood
- Poultry
- Breads
- Grains
- Coffee grounds



¡SÍ! **Toda Comida**

- Lechería
- Frutas
- Verduras
- Carnes
- Huesos
- Mariscos
- Aves de corral
- Panes
- Granos
- Granos de café



NO!

- Plastic bags/wrap/straws
- Styrofoam
- Bottles and cans
- Paper
- Aluminum foil
- Liquids
- Hazardous waste
- Glass

¡NO!

- Bolsas/envolturas/pajitas de plástico
- Espuma de poliestireno
- Botellas y latas
- Papel
- Papel de aluminio
- Líquidos
- Desechos peligrosos
- Vidrio



BURRTEC
"We'll Take Care Of It"

PROTECT YOUR COMMUNITY

KEEP TRASH OUT OF OUR STREETS



Step 1

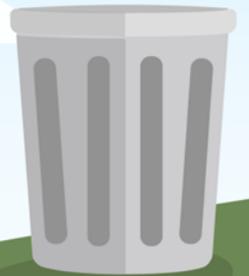
Gather your used masks, gloves, and wipes

Step 2

Place the used items in a bag

Step 3

Tie or seal the bag and dispose into a trashcan



HAVE YOU PLAYED SPOT'S NEW TRASH MATCH-UP GAME?

Find out how much you know about sorting waste in San Bernardino County.



- Step 1:** Scan QR code or visit spot.sbcountystormwater.org
- Step 2:** Drag a trash item to a bin to start the game
- Step 3:** Make an account to claim your score on the leaderboard.

**available for mobile phones and desktops*



For a list of collection centers near you, visit TooToxicToTrash.com
Must be a San Bernardino County resident to visit centers.

PICK UP AFTER YOUR PET



WHY SHOULD I PICK UP?

-  Dog waste can infect children and adults with disease-causing bacteria and parasites.
-  Your dog can get infected from the waste of other dogs.
-  Dog waste can affect the quality of our rivers and oceans and make the water unsafe for swimming, drinking, or fishing.



BAG IT AND TRASH IT!

— Steps and Tips —

- Step 1:** Keep a supply of bags tied to your dog leash.
- Step 2:** Bag the poop and tie the bag.
- Step 3:** Dispose of the tied bag properly by throwing it into a trash can.

NEED A
**DOGGIE
CANISTER?**



Scan code for a
FREE CANISTER
freedoggiebags.com

Big Bear • Chino • Chino Hills • Colton • Fontana • Grand Terrace • Highland • Loma Linda • Montclair • Ontario • Rancho Cucamonga • Redlands
Rialto • San Bernardino • San Bernardino County • San Bernardino County Flood Control District • Upland • Yucaipa

How to Safely Dispose Sharps

**EFFECTIVE
JULY 1, 2021**



SAN BERNARDINO COUNTY RESIDENTS can safely dispose of their used SHARPS in a 2 gallon or smaller, heavy-duty, plastic container as an alternative to plastic bio-hazard sharps containers at participating Household Hazardous Waste Collection facilities.

Containers should only contain needles, lancets, and syringes with a needle attached that must be completely spent (no liquid remaining, including EpiPens).

HOW TO CREATE YOUR OWN CONTAINER:

- Place sharps into an Approved Sharps Container or 2 gallon or smaller heavy-duty plastic container
- Do not use food product containers
- Must have a screw-top and puncture resistant lid
- Made of thick plastic
- 2 gallons or less
- Leak-resistant
- Remain upright when standing
- Place printed Bio-Hazard Label on both sides
- When $\frac{3}{4}$ filled, secure lid, and tape the container closed

DO NOT USE FOR SHARPS:



**Print FREE labels by visiting
Greensb.net**

**Preprinted labels are available at
HHW collection facilities**



**For more information and locations, call 1-800-Oily Cat (645-9228)
or visit Greensb.net**

SAN BERNARDINO COUNTY FIRE – Household Hazardous Waste

Cómo desechar las agujas de forma segura

**EFFECTIVO EL
1 DE JULIO 2021**



LOS RESIDENTES DEL CONDADO DE SAN BERNARDINO pueden desechar de manera segura sus agujas usadas en un recipiente de plástico resistente de 2 galones, o más pequeño como alternativa a los recipientes de plástico para objetos punzantes con riesgo biológico en los Centros participantes de Colección para desechos peligrosos del hogar.

Los recipientes solo deben contener agujas, lancetas y jeringas con una aguja adjunta que debe gastarse por completo (Sin residuo líquido incluyendo los EpiPens).

COMO CREAR SU PROPIO CONTENEDOR:

- Coloque las agujas en un recipiente para objetos punzantes aprobado o en un recipiente de plástico resistente de 2 galones o más pequeño
- No utilice envases de productos para alimentos
- Debe tener una tapa de rosca y resistente a los pinchazos
- Hecho de plástico grueso
- 2 galones o menos
- Resistente a fugas
- Permanezca erguido cuando esté de pie
- Coloque la etiqueta impresa de peligro biológico en ambos lados
- Cuando esté lleno 3/4, cierre la tapa y pegue el recipiente con cinta adhesiva para mantener el contenedor cerrado

NO UTILIZAR PARA AGUJAS :



Para imprimir etiquetas
GRATIS visite Greensb.net

Las etiquetas preimpresas están
disponibles en los Centros de Colección
para desechos peligrosos del hogar



Para obtener más información y ubicaciones,
llame al 1-800-Oily Cat (645-9228) o visite Greensb.net



**Aging and Adult Services -
Public Guardian**

HOT WEATHER

TIPS

DANGER SIGNS

Hot weather can be dangerous and even deadly. Precautions must be taken to ensure health and safety during our summer months. A person suffering from the heat may not realize it. Be aware of the warning signs of heat related illness, which include:

- Heat cramps: Painful muscle contractions, usually in the hamstring muscles.
- Heat exhaustion: Dizziness, fatigue, headache, rapid/weak pulse, pale or clammy skin.
- Heatstroke: Hot/dry/flushed skin, high body temperature, rapid heartbeat and confusion.

PREVENTION TIPS

- Drink plenty of water. Carry a bottle with you when you are away from home.
- Wear loose fitting cotton clothing and hats with wide brims and carry an umbrella.
- Check with your doctor. Heat may affect your reaction to certain medications.
- Keep electric lights low or off, shades drawn and blinds closed and limit oven use.
- Stay in well-ventilated areas. Circulation of air helps you keep cool.
- Open a window or turn on a fan or air conditioner.
- Have a friend check up on you at different times of the day when it is very hot.
- Eat light meals and avoid alcohol and caffeine.
- Plan ahead so your outside activities are during the coolest part of the day.
- Avoid unnecessary activity and being in direct sunlight or a hot environment.
- Take your time. Do not run around in a hurry.
- Never wait in a car or leave people or pets in a car.
- Remember, excessive heat exposure can result in illness or death!

**Call Senior Information and Assistance at
1-800-510-2020 to connect with resources and services.
If you need emergency medical services, call 911 immediately!**

www.SBCounty.gov/daas



Servicios para Ancianos y Adultos -
Guardián Público

CLIMA CALUROSO

CONSEJOS

SEÑALES DE PELIGRO

El clima caliente puede ser peligroso y hasta mortal. Se deben tomar precauciones para asegurar la salud y seguridad durante los meses de verano. Es posible que una persona sufriendo del calor no se dé cuenta. Este consciente de las señales de advertencia de enfermedad relacionada con el calor, que incluyen:

- ▶ Calambres por el calor: contracciones musculares dolorosas, generalmente en el músculo de la corva.
- ▶ Agotamiento por el calor: Mareos, fatiga, dolor de cabeza, pulso rápido/débil, piel pálida/húmeda.
- ▶ Insolación: piel caliente/seca/enrojecida, alta temperatura del cuerpo, latidos cardíacos rápidos y confusión.

CONSEJOS DE PREVENCIÓN

- ▶ Tome suficiente agua. Lleve una botella de agua con usted cuando esté fuera de casa.
- ▶ Use ropa floja de algodón y sombreros de ala ancha y lleve un paraguas.
- ▶ Consulte con su doctor. El calor puede afectar su reacción a ciertos medicamentos.
- ▶ Mantenga las luces eléctricas bajas o apagadas, las cortinas bajadas y persianas cerradas y limite el uso del horno.
- ▶ Permanezca en zonas bien ventilados. La circulación de aire ayuda a mantenerse fresco.
- ▶ Abra una ventana o encienda un ventilador o aire acondicionado.
- ▶ Pídale a un amigo que lo visite a diferentes horas del día cuando este muy caliente.
- ▶ Coma comidas ligeras y evite el alcohol y la cafeína.
- ▶ Planee con anticipación actividades de aire libre durante las horas más frescas del día.
- ▶ Evite actividades innecesarias y estar bajo el sol o un ambiente caliente.
- ▶ Tómese su tiempo. No corra de prisa.
- ▶ Nunca espere en un automóvil o deje personas o mascotas en un automóvil.
- ▶ ¡Recuerde, exposición excesiva al calor puede resultar en enfermedad o muerte!

Llame a Información y Asistencia para Personas Mayores al

1-800-510-2020 para conectarse con recursos y servicios.

¡Si necesita atención médica de emergencia, llame al 911 inmediatamente!

www.SBCounty.gov/daas



MEDIA CONTACT

Denise Campos
Office of Media and Public Information
(213) 244-2442
dcampos@socalgas.com

NEWS RELEASE

New Eligibility Guidelines Open SoCalGas Energy Savings Assistance Program to More Customers

Recently enacted California law increases customer access to no-cost energy-saving home improvements which support SoCalGas' efforts to lead the transition to a clean energy system

LOS ANGELES (July 6, 2022) – [Southern California Gas Co.](#) (SoCalGas) announced that as of July 1, 2022, more customers will now be eligible for no-cost energy-saving home improvements through the Energy Savings Assistance Program. The new guidelines expand eligibility criteria for customers whose income is up to 250% of federal poverty guidelines, compared to the previous criteria of up to 200%. A family of four that earns up to \$69,375, will now be eligible for no-cost energy efficiency upgrades. The previous income eligibility guidelines were up to \$55,500 for a family of four.

The ESA program provides attic insulation, furnace repair or replacement, clothes washer, water heater repair or replacement, water heater blankets, door weather stripping, caulking, low-flow showerheads, faucet aerators, minor repairs to doors and windows, and other services to eligible customers.

Customers could save up to 20% annually on their natural gas bill depending on the energy efficiency upgrades performed. More than 1.6 million homes have been enrolled in the program since 2002.

Customers can qualify for the Energy Savings Assistance Program based on having one individual in the home who falls under the income guidelines or participates in a public assistance program like Medi-Cal/Medicaid, CalFresh, the National School Lunch Program, among others. The program is open to renters and homeowners, and income levels are updated annually to adjust for federal poverty guidelines.

“SoCalGas is leading the transition to a more resilient energy future by providing customers with affordable, more sustainable energy. Through the Energy Savings Assistance Program, we can offer long-term, energy-efficient home improvements to customers that will lower their costs and reduce a household’s environmental footprint. The program’s expanded guidelines will allow more SoCalGas customers to save energy and save money and help us collectively reach clean energy goals,” said Brian Prusnek, SoCalGas’ Director of Customer Programs and Assistance.

The Energy Savings Assistance Program’s revised income guidelines were the result of Senate Bill 756, authored by San Diego Senator Ben Hueso (D-40). “The ESA program is an important tool for our state in the fight against climate change,” said Senator Hueso. “Energy efficiency upgrades reduce energy utility bills, increase a family’s quality of life and comfort, support economic development, and move the state closer toward its climate goals. However, the ESA program budgets are routinely not fully expended – often with hundreds of millions of dollars remaining unspent each year. This new law will remedy that by expanding eligibility to include more low-income customers.”

“My family and I are very happy and grateful for the weatherization repairs SoCalGas and their contractor ACSGROUP provided to our home,” said Veronica Medrano, a SoCalGas customer from Montclair. “We received a new furnace, and they installed a new water heater and we also qualified for a new washing machine. Our home is now more energy efficient. This program has changed our lives.”

Another SoCalGas customer assistance program is the California Alternative Rates for Energy (CARE) program, which will continue to provide a 20% discount on the monthly natural gas bill for customers who participate in certain public assistance programs or fall within 200% of federal poverty guidelines. A family of four that earns up to \$55,500 is now eligible for the discount.

To learn about SoCalGas’ customer assistance programs, including the CARE program, or to sign up for the Energy Savings Assistance Program, visit socalgas.com/assistance or call (800) 331-7593. Information is available in the following languages: Chinese, Hmong, Korean, Russian, Spanish, and Vietnamese.

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About SoCalGas

Headquartered in Los Angeles, [SoCalGas®](https://socalgas.com) is the [largest gas distribution utility](https://socalgas.com) in the United States. SoCalGas delivers affordable, reliable, and increasingly renewable gas service to 21.8 million consumers across [24,000 square miles](https://socalgas.com) of Central and Southern California. Gas delivered through the company’s pipelines will continue to play a key role in California’s clean energy transition—providing electric grid reliability and supporting wind and solar energy deployment.

SoCalGas’ mission is to build the [cleanest, safest and most innovative energy company in America](https://socalgas.com). In support of that mission, SoCalGas aspires to achieve [net-zero greenhouse gas emissions](https://socalgas.com) in its operations and delivery of energy by 2045 and to replacing 20 percent of its traditional natural gas supply to core customers with renewable natural gas (RNG) by 2030. Renewable natural gas is made from waste created by dairy farms, landfills, and wastewater treatment plants. SoCalGas is also committed to investing in its gas delivery infrastructure while keeping bills affordable for customers. SoCalGas is a subsidiary of [Sempra](https://sempra.com) (NYSE: SRE), an energy services holding company based in San Diego.

For more information visit socalgas.com/newsroom or connect with SoCalGas on [Twitter](https://twitter.com/SoCalGas) (@SoCalGas), [Instagram](https://www.instagram.com/SoCalGas) (@SoCalGas) and [Facebook](https://www.facebook.com/SoCalGas).

HAZARDOUS ITEMS IN YOUR TRASH

KEEP YOUR COMMUNITY
SAFE FROM HOUSEHOLD
HAZARDOUS WASTE



1

Scan to learn what items are HHW and to find the nearest HHW facility



2

Safely contain HHW in container

Limit of 15 gallons or 125 pounds in containers no larger than 5 gallons.



3

Place in trunk or rear of vehicle and take to your nearest HHW facility



*Facilities open to San Bernardino County residents only.
Proof of residency required. Business waste not accepted.*



Scan the QR code or find the nearest HHW facility at
tootoxictotrash.org