

City of Highland

Weekly Report



December 9, 2021

Volunteer Services

EMERGENCY MORTGAGE
ASSISTANCE PROGRAM
(EMAP)



The City of Highland has established the Emergency Mortgage Assistance Program (EMAP) to assist Highland residents with mortgage delinquencies resulting from the pandemic. This program is aimed at assisting homeowners of limited income, impacted by the pandemic, by reducing delinquent mortgage payments and/or avoiding foreclosure.

For more information and program eligibility pre-screening, please contact us at 909-864-6861, extension 203 or extension 230.



EMERGENCY HOUSING ASSISTANCE



Volunteer Services

Funding is Still Available!!!

The City of Highland is encouraging small businesses in Highland to apply for the Coronavirus Recovery Fund grant program, first launched in September. The purpose of this program is to provide financial assistance to City-based small businesses impacted by the COVID-19 pandemic. Successful grant recipients will receive a one-time \$7,500 disbursement.

Businesses that meet these specific criteria are eligible for consideration:

- Must have a physical location within the City of Highland (store front, office, commercial structure).
- Be in good standing with the City of Highland (**current/valid business license, no outstanding code enforcement actions, or compliance orders**).
- Must have no more than 100 employees.
- Must be in existence as of August 24, 2021.

Contact Denise Moreno at 909-864-6861, extension 203 or by email to dmoreno@cityofhighland.org for an application and for more information.

COVID - 19

SMALL BUSINESS RELIEF

Resources, loans, and grants to help
keep your businesses thriving.

IMPORTANT PUBLIC INFORMATION

The Governor released a one-stop website (<https://covid19.ca.gov/>) for COVID-19 resources. This is a substantial source of information including unemployment and paid sick leave, along with small business assistance (information specifically to be added about this tomorrow on the website).

These following specific items — Apply for Unemployment, Apply for Disability Benefits or Apply for Paid Family Leave - may be of interest to you on the following website https://www.edd.ca.gov/about_edd/coronavirus-2019/faqs.htm.

Loan guidance for small business: <https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>

As a reminder, the CDC's official Coronavirus website is the best source for up-to-date information and guidance. www.coronavirus.gov

The County of San Bernardino has established a COVID-19 Public Information Line. The line is in operation from 9:00am to 8:00pm, Monday to Friday. The phone number is (909) 387-3911. Please note that this line is for Public Information Only. Please contact your Health Care Provider for medical related questions.

For further information and updates please visit: <https://sbccovid19.com/>

The San Bernardino County Department of Public Health (DPH) continues to work with the Centers for Disease Control and Prevention (CDC) and the California Department of Public Health (CDPH) to respond to reports of Novel Coronavirus 2019 (COVID-19) as the situation is quickly evolving.

Residents of San Bernardino are encouraged to stay home as much as possible while only participating in essential activities, such as critical work functions and shopping for necessities. We know these measures are challenging, but social distancing will help to protect all of our communities. We encourage older adults and those with chronic medical conditions to take additional precautions to avoid getting sick with the disease.

Please visit <http://wp.sbcounty.gov/dph/coronavirus/> for additional updates and information.

Public Services

San Bernardino County Household Hazardous Waste Collection Facilities

ACCEPTED ITEMS

- * Motor Oil/Used Filters
- * Auto & Household Batteries
- * Paint Products
- * Antifreeze
- * Household Cleaners
- * Pesticides & Fertilizers
- * Medications (excluding controlled substances, separate liquids from solids)
- * Home-Generated Sharps/Needles in approved container
- * Fluorescent Tubes
- * E-Waste (Electronic Waste) such as: TVs & Computer Monitors, CPUs, Printers, Microwave Ovens, Cell/Mobile Phones, Telephones, Space Heaters, Stereos, Radios, VCRs/DVD Players, Musical Cards, Clothes Irons
- * Mercury Thermostats
- * Cooking Oil

ACCEPTED

ITEMS NOT ACCEPTED

- * Business/Commercial Wastes
- * Wastes from foreclosed properties and non-profit organizations
- * Radioactive Wastes
- * Medical Wastes other than Sharps
- * Asbestos
- * Explosives
- * Reactives
- * Tires, Appliances, Furniture, Air Conditioner, etc.

NOT ACCEPTED

TRANSPORTATION GUIDELINES

Before transporting hazardous waste to a collection facility, be sure that:

- * The amount of waste transported does not exceed 15 gallons or 125lbs per visit in containers no larger than 5 gallons.
- * The waste is properly labeled as to its contents or in its original container.
- * The containers are sound, not leaking and sealed.
- * Wastes are placed securely in the vehicle for safe transport.
- * The contents of the container are the same as stated on the label. If not, cover up the label and write the name of its contents.

Did you know that used motor oil and filters are 100% recyclable?

HOUSEHOLD HAZARDOUS WASTE



Collection Facility Information

San Bernardino County Fire Department
Household Hazardous Waste Program
(909) 382-5401 or
1-800-OILY-CAT (1-800-645-9228)
2824 East "W" Street ~ San Bernardino, CA
Monday to Friday ~ 9:00 a.m. to 4:00 p.m.

Public Services

For Disposal of Large or Bulky Items

Burrtec provides *four* residential curbside large or bulky item collections (maximum of 5 items per collection) during a 12-month period at no extra charge. Please call at least 24 hours in advance to schedule your bulky item pick up. Large or bulky items include scrap metal, wood, old appliances, furniture, televisions, computer monitors, refrigerator or freezer, tree branches, mattresses, etc.

Roll-Out Service

Residents who are physically unable to take their barrels to the curb are eligible for roll-out service at no additional charge. Please contact our Customer Service Department for additional information.

Avoid Blue Barrel Contamination!

Contamination happens when non-recyclable items are mixed in with recyclables Items. Paper smeared with food or grease cannot be processed with clean paper and can ruin a newly made product if it is not caught before it goes to the factory. Too much contamination is the reason manufacturers reject tons of recyclable paper each year. Help Highland keep their recycling clean and free from trash and contamination. Doing so improves rates, quality of recyclables and lessens the amount of material going to the landfill.

Recyclable Items Include...

PLASTICS NO. 1-7

- Milk, juice, soda and water bottles
- Yogurt, dairy and margarine tubs
- Shampoo and conditioner bottles
- Detergent and fabric softener bottles
- Clean garden pots or flats
- Styrofoam food containers

ALUMINUM & TIN (labels may stay on)

- Steel or tin cans (e.g. tuna cans)
- Pin tins
- Aluminum foil
- Aluminum food & soda cans

MIXED PAPER & NEWSPAPER

- Newspaper (with Inserts)
- Magazines / Catalogs
- Junk mail (remove free samples)
- White & colored paper
- Brown paper bags
- Envelopes with plastic window
- Wrapping paper

CARDBOARD

- Cardboard
- Cardboard (soda / beverage carriers)
- Binboard (e.g. cereal boxes)
- Milk cartons



GLASS (remove lids from jar, labels may stay on)

- Glass bottle / jars (any color)
- Mason jars (any color)



Public Services

There is No Holiday Service Trash Delay for Christmas Day and New Year's Eve



Should you have any questions regarding the holiday collection services, please contact: Burrtec at (909) 889-1969 / City of Highland, Public Services Division at (909) 864-8732 ext. 271.

How Do I Handle Excess Holiday Packaging?

Even with the best reduce-reuse-recycle efforts, the holidays may still generate more waste than your recycling cart can handle. Burrtec Waste Industries, Inc. have come up with a simple solution to help Highland residents avoid improper disposal of recyclable holiday packaging.



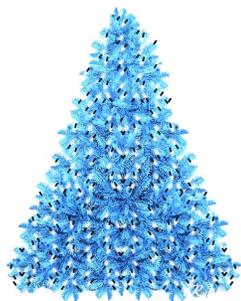
Any recyclable holiday packaging, for example: gift boxes, cardboard packaging, wrapping paper (non-foil based), tissue paper, greeting cards, etc. that will not fit within your **BLUE** recycling cart will be collected from the curb on your regular collection day at no extra charge!

Be sure and put out any excess holiday recyclables at the curb by 6:00am on your regular collection day from **December 27 to December 31, 2021**. Remember, only recyclable items will be picked up. If you plan to use a bag for those excess items, please make sure the contents can be easily identified as recyclable.

For more information, please call:
Burrtec Waste Industries, Inc. at (909) 889-1969
City of Highland, Public Services Division at (909) 864-8732 extension 271

Would You Like To Recycle Your Christmas Tree Hassle Free?

Here is how you can - Simply place your Christmas tree at the curb by 6:00 am on your regular collection day during the week of December 27, 2021 - January 7, 2022.



- Trees over 6 feet must be cut in half.
- Please remove all tinsel, ornaments, plastic, bags, stands, braces, wire, and nails.
- No artificial trees will be accepted.

For more information, please contact Burrtec Waste Industries at (909) 889-1969.



PUBLIC WORKS REPORT

November 2021



MAINTENANCE ACTIVITIES (MAN HOURS)

General Clean-up	82.5
Parkway Maintenance	2
Potholes	34
Sidewalk	5
Storm Drains	129.5
Signs/Traffic Control	29.75
Trees Trimmed	26
Vehicle/Tool Maintenance	39
Building/Grounds Maintenance	92
Landscape Maintenance District	37.5
Park Maintenance	204.5
Trail Maintenance	6.5
Special Maintenance	8
Crack Sealing	0
Graffiti	73
USA Markings	32
Weed Spraying	0
Staff Meetings	63.25
Safety Training	7.5
Personal Time-off	0
TOTAL HOURS:	872

During the period of November 29, 2021 through December 3, 2021, graffiti was made known to Public Works staff by the following means and removed:

Routine observation by Public Works: 28420 Greenspot Rd., 26584 Base Line, Base Line & Mira Vista Ave., Sycamore Trail, Sterling Ave. & Jane St., Sterling Ave. & Fisher St., 25598 Base Line, Base Line & Elmwood Rd., 9th St. & Bonnie St., 9th St. & Golondrina Ave., 26188 9th St., Aurantia Park, Base Line & Guthrie St., Pacific St. & Olive St., Base Line & Cunningham St., Community Park, Atlantic Ave. & Boulder Ave.

Hotline: Norwood Ave. & Base Line, Powell Ave. & Church Ave., 27447 Pacific St., 6th St. & Bonnie St., Atlantic Ave. & Seine Ave.

Volunteer Services

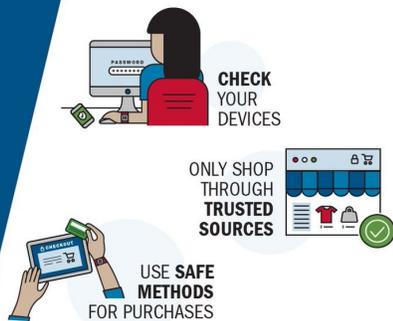
GROCERY HOME DELIVERY SERVICE

We are accepting applications for Highland's **Grocery Home Delivery Service Program**. Highland residents who meet income guidelines, can qualify to RECEIVE AN ANNUAL MEMBERSHIP FOR GROCERY HOME DELIVERY SERVICE. Shop from the safety of your own home and have groceries delivered straight to your doorstep!

It's easy to apply. Contact Denise Moreno at (909) 864-6861 ext. 203 or email dmoreno@cityofhighland.org to find out if you are eligible for the program.



HOLIDAY ONLINE SAFETY



Administration

Online Shopping Safety

Tips to protect your information while online shopping for the holidays

Cyberattacks are malicious attempts to access or damage a computer or network system. Cyberattacks can lead to the loss of money or the theft of personal, financial, and medical information. These attacks can damage your reputation and safety. Cybersecurity involves preventing, detecting, and responding to cyberattacks that can have wide-ranging effects on individuals, organizations, the community, and the nation.

Cyberattacks can occur in many ways, including:

- Accessing your personal computers, mobile phones, gaming systems and other internet- and Bluetooth-connected devices.
- Damaging your financial security, including identity theft.
- Blocking your access or deleting your personal information and accounts.
- Complicating your employment or business services.
- Impacting transportation and the power grid.

Protect Yourself Against Cyberattacks

PICK UP AFTER YOUR PET



WHY SHOULD I PICK UP?



Dog waste can infect children and adults with disease-causing bacteria and parasites.



Your dog can get infected from the waste of other dogs.



Dog waste can affect the quality of our rivers and oceans and make the water unsafe for swimming, drinking, or fishing.



BAG IT AND TRASH IT!

— Steps and Tips —

Step 1: Keep a supply of bags tied to your dog leash.

Step 2: Bag the poop and tie the bag.

Step 3: Dispose of the tied bag properly by throwing it into a trash can.

NEED A
**DOGGIE
CANISTER?**



Scan code for a
FREE CANISTER

freedoggiebags.com



Big Bear • Chino • Chino Hills • Colton • Fontana • Grand Terrace • Highland • Loma Linda • Montclair • Ontario • Rancho Cucamonga • Redlands
Rialto • San Bernardino • San Bernardino County • San Bernardino County Flood Control District • Upland • Yucaipa



HAVE YOU PLAYED SPOT'S NEW TRASH MATCH-UP GAME?

Find out how much you know about sorting waste in San Bernardino County.



Step 1: Scan QR code or visit spot.sbcountystormwater.org

Step 2: Drag a trash item to a bin to start the game

Step 3: Make an account to claim your score on the leaderboard.

**available for mobile phones and desktops*



For a list of collection centers near you, visit TooToxicToTrash.com
Must be a San Bernardino County resident to visit centers.

PROTECT YOUR COMMUNITY KEEP TRASH OUT OF OUR STREETS



Step 1

Gather your used masks, gloves, and wipes

Step 2

Place the used items in a bag

Step 3

Tie or seal the bag and dispose into a trashcan



SAN BERNARDINO COUNTY STORMWATER PROGRAM
WHERE WATER MEETS COMMUNITY

alendar of Events

December 14, 2021

5:15pm—Public Safety Subcommittee Meeting,
Upright Conference Room

5:30pm City Council –Closed Meeting, Upright
Conference Room

6pm — City Council Meeting, Donahue
Council Chambers

6pm—Housing Authority Meeting (immediately
following regular City Council Meeting)

December 21, 2021

6pm — Planning Commission Meeting, Donahue
Council Chambers

December 28, 2021

Dark (No Meeting Scheduled) - City Council

January 4, 2022

6pm — Planning Commission Meeting, Donahue
Council Chambers

January 6, 2022

5pm — Historic & Cultural Preservation Board
Meeting, Donahue Council Chambers

January 11, 2022

6pm — City Council Meeting, Donahue
Council Chambers

January 18, 2022

6pm — Planning Commission Meeting, Donahue
Council Chambers

January 25, 2022

6pm — City Council Meeting, Donahue
Council Chambers



THE CITY OF HIGHLAND FACEBOOK PAGE



The City of Highland has a new and improved Facebook page that we would like for you all to follow us on. This is where you will find important information regarding road closures and construction projects that may affect your travel time, scheduled power outages, emergencies, events such as: Community Blood Drives, Highland Improvement Team projects, Compost Give-A-Way, Used Oil Filter Exchange & Recycling Events and much more. Please "Like" City of Highland - City Hall (<https://www.facebook.com/cityofhighland.cityhall>) as the official page.

How to Safely Dispose Sharps

**EFFECTIVE
JULY 1, 2021**



SAN BERNARDINO COUNTY RESIDENTS can safely dispose of their used SHARPS in a 2 gallon or smaller, heavy-duty, plastic container as an alternative to plastic bio-hazard sharps containers at participating Household Hazardous Waste Collection facilities.

Containers should only contain needles, lancets, and syringes with a needle attached that must be completely spent (no liquid remaining, including EpiPens).

HOW TO CREATE YOUR OWN CONTAINER:

- Place sharps into an Approved Sharps Container or 2 gallon or smaller heavy-duty plastic container
- Do not use food product containers
- Must have a screw-top and puncture resistant lid
- Made of thick plastic
- 2 gallons or less
- Leak-resistant
- Remain upright when standing
- Place printed Bio-Hazard Label on both sides
- When $\frac{3}{4}$ filled, secure lid, and tape the container closed

DO NOT USE FOR SHARPS:



Print **FREE** labels by visiting
Greensb.net

Preprinted labels are available at
HHW collection facilities



For more information and locations, call 1-800-Oily Cat (645-9228) or visit **Greensb.net**

SAN BERNARDINO COUNTY FIRE – Household Hazardous Waste

Cómo desechar las agujas de forma segura

**EFFECTIVO EL
1 DE JULIO 2021**



LOS RESIDENTES DEL CONDADO DE SAN BERNARDINO pueden desechar de manera segura sus agujas usadas en un recipiente de plástico resistente de 2 galones, o más pequeño como alternativa a los recipientes de plástico para objetos punzantes con riesgo biológico en los Centros participantes de Colección para desechos peligrosos del hogar.

Los recipientes solo deben contener agujas, lancetas y jeringas con una aguja adjunta que debe gastarse por completo (Sin residuo líquido incluyendo los EpiPens).

COMO CREAR SU PROPIO CONTENEDOR:

- Coloque las agujas en un recipiente para objetos punzantes aprobado o en un recipiente de plástico resistente de 2 galones o más pequeño
- No utilice envases de productos para alimentos
- Debe tener una tapa de rosca y resistente a los pinchazos
- Hecho de plástico grueso
- 2 galones o menos
- Resistente a fugas
- Permanezca erguido cuando esté de pie
- Coloque la etiqueta impresa de peligro biológico en ambos lados
- Cuando esté lleno 3/4, cierre la tapa y pegue el recipiente con cinta adhesiva para mantener el contenedor cerrado

NO UTILIZAR PARA AGUJAS :



Para imprimir etiquetas
GRATIS visite Greensb.net

Las etiquetas preimpresas están
disponibles en los Centros de Colección
para desechos peligrosos del hogar



Para obtener más información y ubicaciones,
llame al 1-800-Oily Cat (645-9228) o visite Greensb.net

SAN BERNARDINO COUNTY FIRE – Household Hazardous Waste



Highland's Sheriff's Department and Cal-Fire cordially invite you to stop by and visit with Santa Claus. Santa is taking time out of his very busy schedule to hand out candy canes and take pictures before heading back to the North Pole.

December 14th ~ 6pm to 8pm

Fire Station #3
7649 Sterling Avenue



December 15th ~ 6pm to 8pm

Highland Police Station
26985 Base Line



December 16th ~ 6pm to 8pm

Fire Station #2
29507 Base Line

