

City of Highland

Weekly Report



October 28, 2021



Public Services



EMERGENCY MORTGAGE ASSISTANCE PROGRAM (EMAP)

The City of Highland has established the Emergency Mortgage Assistance Program (EMAP) to assist Highland residents with mortgage delinquencies resulting from the pandemic. This program is aimed at assisting homeowners of limited income, impacted by the pandemic, by reducing delinquent mortgage payments and/or avoiding foreclosure.

For more information and program eligibility pre-screening, please contact us at 909-864-6861, extension 203 or extension 230.



COVID-19 Housing Cost Assistance Program

Volunteer Services

CORONAVIRUS RECOVERY FUND **FOR SMALL BUSINESSES**

Small businesses in Highland are encouraged to apply for Highland's Coronavirus Recovery Fund grant program. The purpose of this program is to provide financial assistance to City-based small businesses impacted by the COVID-19 pandemic. Successful grant recipients will receive a one-time \$7500 disbursement.

Businesses that meet these specific criteria are eligible for consideration:

- Must have a physical location within the City of Highland (store front, office, commercial structure).
- Be in good standing with the City of Highland (**current/valid business license**, no outstanding code enforcement actions, or compliance orders).
- Must have no more than 100 employees.
- Must be in existence as of August 24, 2021.

Contact Denise Moreno at 909-864-6861, extension 203 or email dmoreno@cityofhighland.org for an application and for more information.

Small Business Relief
Grant Program



IMPORTANT PUBLIC INFORMATION

The Governor released a one-stop website (<https://covid19.ca.gov/>) for COVID-19 resources. This is a substantial source of information including unemployment and paid sick leave, along with small business assistance (information specifically to be added about this tomorrow on the website).

These following specific items — Apply for Unemployment, Apply for Disability Benefits or Apply for Paid Family Leave - may be of interest to you on the following website [https://www.edd.ca.gov/about edd/coronavirus-2019/faqs.htm](https://www.edd.ca.gov/about_edd/coronavirus-2019/faqs.htm).

Loan guidance for small business: <https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>

As a reminder, the CDC's official Coronavirus website is the best source for up-to-date information and guidance. www.coronavirus.gov

The County of San Bernardino has established a COVID-19 Public Information Line. The line is in operation from 9:00am to 8:00pm, Monday to Friday. The phone number is (909) 387-3911. Please note that this line is for Public Information Only. Please contact your Health Care Provider for medical related questions.

For further information and updates please visit: <https://sbccovid19.com/>

The San Bernardino County Department of Public Health (DPH) continues to work with the Centers for Disease Control and Prevention (CDC) and the California Department of Public Health (CDPH) to respond to reports of Novel Coronavirus 2019 (COVID-19) as the situation is quickly evolving.

Residents of San Bernardino are encouraged to stay home as much as possible while only participating in essential activities, such as critical work functions and shopping for necessities. We know these measures are challenging, but social distancing will help to protect all of our communities. We encourage older adults and those with chronic medical conditions to take additional precautions to avoid getting sick with the disease.

Please visit <http://wp.sbcounty.gov/dph/coronavirus/> for additional updates and information.

Public Services

There will be ***NO DELAY*** in trash collection service for **Veterans Day.**



Thanksgiving Holiday Trash Pick-Up

Burrtec Waste Industries, Inc. will be closed on Thursday, November 25, 2021 in observance of the Thanksgiving holiday. Therefore, solid waste, green waste and recycling collection service will be delayed by one day. Your regularly scheduled collection service will resume the following week. Please keep in mind that your street sweeping services will also be delayed by one day as well.

Thanksgiving Holiday Schedule is as follows:

If regular pickup day falls on: Thursday, November 25

Trash will be picked up on: Friday, November 26

If regular pickup day falls on: Friday, November 26

Trash will be picked up on: Saturday, November 27



Should you have any questions regarding the holiday delay with collection services, please contact:

► *Burrtec Waste Industries, Inc. at 909-889-1969*

► *City of Highland, Public Services Division at 909-864-8732, ext. 230*



Administration



October is Cybersecurity Awareness Month Tips for What to Do During and After a Cyberattack

During a Cyberattack

- Check your credit statement for unrecognizable charges.
- Check your credit reports for any new accounts or loans you didn't open.
- Be alert for soliciting emails and social media users asking for private information.
- If you notice strange activity, limit the damage by immediately changing all your internet account passwords.
- Consider turning off the device. Take it to a professional to scan for potential viruses and remove any that they find. Remember: A company will not call you and ask for control of your computer to fix it. This is a common scam.
- Let work, school or other system owners know.
- Run a security scan on your device to make sure your system is not infected or acting more slowly or inefficiently.
- If you find a problem, disconnect your device from the Internet and perform a full system restore.

After a Cyberattack

- Let the proper federal, state, and local authorities know if you believe you have been a victim of a cyberattack.
- Contact banks, credit card companies and other financial services companies where you hold accounts. You may need to place holds on accounts that have been attacked. Close any unauthorized credit or charge accounts. Report that someone may be using your identity.
- File a report with the [Office of the Inspector General \(OIG\)](#) if you think someone is illegally using your Social Security number.
- File a complaint with the [FBI Internet Crime Complaint Center \(IC3\)](#). They will review the complaint and refer it to the appropriate agency.
- File a report with the local police so there is an official record of the incident.
- Report identity theft to the [Federal Trade Commission](#).
- Contact the Federal Trade Commission (FTC) at [ftc.gov/complaint](https://www.ftc.gov/complaint) if you receive messages from anyone claiming to be a government agent.
- Contact additional agencies depending on what information was stolen. Examples include contacting: The [Social Security Administration](#) (800-269- 0271) if your social security number was compromised, or the Department of Motor Vehicles if your driver's license or car registration has been stolen.
- Report online crime or fraud to your local United States Secret Service (USSS) [Electronic Crimes Task Force](#) or the [Internet Crime Complaint Center](#).



Public Services



Got Leftover Cooking Oil?



If you have or anticipate having used cooking oil/grease, here are a few tips for proper disposal:

1. Let the used cooking oil/grease cool to a safe handling temperature.
2. Pour it into a container with a lid for safe storage and transportation.
3. Dispose of it properly by taking it to the San Bernardino County Fire Department's Household Hazardous Waste Collection Facility located at 2824 East "W" Street, San Bernardino, CA 92415 ** Monday – Friday from 9am to 4pm ** (909) 382-5401 or 1-800-OILY-CAT (1-800-645-9228)



Your San Bernardino County Fire Department has a great program that will take your Household Hazardous Wastes and Medications (excluding controlled substances,). For more information please contact the City of Highland Public Services Division at 909-864-8732, ext. 271.

Community Development

City Kiosk Sign Program Comes to an End

In 1988, a little after the City incorporated the City Council created a Kiosk Sign Program (located in the public right-of-way) to help direct traffic to the numerous new housing tracts under construction.

In 1994, the Kiosk Sign Program was amended to also include local business identification. The contractor responsible for implementing the Kiosk Sign Program since it was initiated in 1988, Mr. Steve Switzer, owner of IMG Signs, recently announced his plan to retire and terminate his contact with the City of Highland. Given the advancements of the internet and mobile technology, the need for a physical directional sign program for new housing development and local businesses is no longer needed. The signs will be removed within the next couple of weeks. The City of Highland thanks IMG for being an important part of the City's historic growth and we wish him a wonderful retirement.



Public Works

During the period of October 18, 2021 through October 22, 2021, graffiti was made known to Public Works staff by the following means and removed:

Routine observation by Public Works: Central Ave. & 6th St., Sterling Ave., Jane St., Sterling Ave. & Byron St., Aurantia Park, Palm Ave. & Pacific St., Palm Ave. & Main St., Central Ave. & 5th St., 3rd St. & Palm Ave., Pacific St. & Olive St., 25646 Base Line, Mira Vista Ave. & Base Line, Base Line & Guthrie St., Orange St. & Pacific St., 27204 3rd St., 27202 3rd St., 27132 3rd St., 27114 3rd St., 27048 3rd St., 27012 3rd St., 27180 3rd St., 8025 Tippecanoe Ave., Tippecanoe Ave. & 5th St., 24927 5th St., 24927 5th St., Del Rosa Ave. & 9th St.,

Hotline: None

Volunteer Services

UPDATE!!!

THE HIGHLAND GROCERY PROGRAM IS NOW OPEN TO HIGHLAND RESIDENTS OF ALL AGES



Highland's Senior Grocery Delivery Service Program is now open to Highland residents of all ages that meet the income guidelines.

- Are you a resident of Highland?
- Would you like to skip the grocery store lines and have your groceries delivered straight to your doorstep?
- Do you meet moderate to low-income guidelines? (Call to find out)

This program will assist Highland residents with being able to shop from home with the goal of helping to keep our most vulnerable residents safe at home during the pandemic. This program will pay for an annual membership to Instacart for you to receive free delivery service for a year. You shop online, pay for your groceries and the delivery fee is on us.

It's easy to apply, Contact Denise Moreno at 909-864-6861 extension 203 or email dmoreno@cityofhighland.org to find out if you qualify and for more information.

DO YOU HAVE THE FOLLOWING ITEMS IN YOUR HOME?



Automotive Fluids
Batteries
Cooking Oil
Fertilizers & Pesticides
Fluorescent Bulbs



Household Cleaners
Medicine
Motor Oil & Filters
Paint Products
Pool Chemicals



PROTECT YOUR COMMUNITY!
Take your toxic products to a local waste collection center:

San Bernardino -San Bernardino International Airport
2824 East "W" Street, Building 302
San Bernardino, CA 92415
(cross street: Victoria Avenue)

Hours: Monday – Friday 9 a.m. to 4 p.m.

**No business waste accepted. Must be a San Bernardino County resident.*

Find locations and a full list of items, visit
tootoxictotrash.com



SAN BERNARDINO COUNTY STORMWATER PROGRAM
WHERE WATER MEETS COMMUNITY



DO YOU WANT A TOTE BIN FOR TRANSPORTING YOUR TOXIC WASTE TO A COLLECTION CENTER?

You may be able to pick one up for **FREE** at your City!

- Step 1:** Visit sbcountystormwater.org/request-a-bin to see if your City is offering free bins
- Step 2:** Request a bin through the form
- Step 3:** A city representative will contact you to schedule your tote bin pickup



SAN BERNARDINO COUNTY STORMWATER PROGRAM
WHERE WATER MEETS COMMUNITY



For a list of collection centers near you,
visit TooToxicToTrash.com

Must be a San Bernardino County resident.



- Put toxic waste here
- When full, take items to a collection center
- Visit TooToxicToTrash.com for disposal rules and collection center locations

SAN BERNARDINO COUNTY STORMWATER PROGRAM

MAKE YOUR PET'S BUSINESS, YOUR BUSINESS!

STEP 1



Attach canister to leash
so you'll have your doggie
bags when you need them.

STEP 2



Pick up after your pet.
Dog waste is not fertilizer!

STEP 3



Throw it in a trash can.
Keep harmful bacteria
away from our streets and
storm drains.



SAN BERNARDINO COUNTY STORMWATER PROGRAM
**WHERE WATER
MEETS COMMUNITY**



Every part contributes to a clean, beautiful County.
Visit sbcountystormwater.org/pet for more information.

PROTECT YOUR COMMUNITY KEEP TRASH OUT OF OUR STREETS



Step 1

Gather your used masks, gloves,
and wipes

Step 2

Place the used items in a bag

Step 3

Tie or seal the bag and dispose
into a trashcan



SAN BERNARDINO COUNTY STORMWATER PROGRAM
**WHERE WATER
MEETS COMMUNITY**



alendar of Events

November 2, 2021

6pm — Planning Commission Meeting, Donahue Council Chambers

November 6, 2021

2pm to 5pm—Veterans Day Celebration, Highland Community Park, 7793 Central Avenue

November 9, 2021

6pm — City Council Meeting, Donahue Council Chambers

November 16, 2021

6pm — Planning Commission Meeting, Donahue Council Chambers

November 23, 2021

Dark (No Meeting Scheduled) - City Council Meeting

December 7, 2021

6pm — Planning Commission Meeting, Donahue Council Chambers

December 14, 2021

6pm — City Council Meeting, Donahue Council Chambers

December 21, 2021

6pm — Planning Commission Meeting, Donahue Council Chambers

December 28, 2021

Dark (No Meeting Scheduled) - City Council Meeting



THE CITY OF HIGHLAND FACEBOOK PAGE



The City of Highland has a new and improved Facebook page that we would like for you all to follow us on. This is where you will find important information regarding road closures and construction projects that may affect your travel time, scheduled power outages, emergencies, events such as: Community Blood Drives, Highland Improvement Team projects, Compost Give-A-Way, Used Oil Filter Exchange & Recycling Events and much more. Please "Like" City of Highland - City Hall (<https://www.facebook.com/cityofhighland.cityhall>) as the official page.

Join us as we honor all of our veterans, past and present.



VETERANS DAY CELEBRATION



Sat | Nov 6, 2021 | 2pm-5pm

Musical Prelude to begin at 1:30. Military Agenda at 2:00.
Festivities following.



HIGHLAND COMMUNITY PARK
7793 Central Ave | Highland



PATRIOTIC MUSIC • SPECIAL GUEST VETERANS
LIVE CONCERT BY THE HIGHLAND MUSIC COMPANY

Following the event there will be an Open House
and complimentary BBQ at the American Legion Post 421
28309 E. Highland Ave. | Highland

Presented by the Highland Veterans Day Committee and the City of Highland

For more information call 909.677.9256 or
[Facebook.com/HighlandCaliforniaVeteransDay2021](https://www.facebook.com/HighlandCaliforniaVeteransDay2021)



Join us at the
Highland Senior Center

for a

Holiday Bazaar

Saturday, November 13, 2021

From 9:00 am—1:00 pm



Beat the Black Friday rush

And get your shopping done early



For Vendor Information

Call us at 909-862-8104

\$25.00 for an Inside Vendor Table

Limited Space available

So reserve your table now



Highland Sam J. Racadio Library & ELC

7863 CENTRAL AVENUE, HIGHLAND CA 92346 | (909) 798-8490



Session 5 FREE Courses: October 10- November 20 2021

Program Name	Day of Week	Time
Library Beginners (0-5 years)		
Toddler Boot Camp (In Person) - 1-3 Year Olds- For the more active toddler, this course includes high energy songs with lots of movement to inspire healthy physical activity in a fun and exciting way your toddler will love.	Tuesdays	10:30 AM
Little Artist (In person)- Join us in creating fun, sometimes messy, art projects! Work with your little one to guide their creativity by making a project together, or let them steal the show with their own personal artistic style.	Tuesdays	5:00 PM
Digital Little Artist - Pick up program kits starting Monday each week and join in on Facebook to make a fun craft!	Tuesdays	5:00 PM
Tiny Hoppers (In Person)- 1-3 Year Olds- Bring your little ones to dance and sing to fun songs, then wind down with some awesome stories. This course will inspire interaction between toddler and parent, and help little ones develop their motor skills, body awareness, and sense of rhythm.	Wednesdays	10:30 AM
Kid Zone (6-11 years)		
Storytime (In person or Virtual)- Join us for this wonderfully fun and engaging storytime. Register with the Branch to join virtually, or come in person.	Wednesdays	4:00 PM
Craft Corner (In person)- Join us as we create wonderful projects and learn new skills.	Thursdays	5:00 PM
Digital Craft Corner - Pick up program kits starting Monday each week and join in on Facebook to make a fun craft!	Thursdays	5:00 PM
Adult Programs		
Adult Book Club (In person or Virtual)- Join us at the library to read and discuss selected books. Register with the Branch to join virtually, or come in person.	Wednesday, Oct. 6, 20 & Nov. 3, 17	3:00 PM
Child Support Service - AFTER HOURS- Do you have questions regarding how to open a child support case, how to modify an existing child support order, status of your case, etc.? We are here to help! Join us between the hours of 4 pm and 7pm at the Highland Branch Library on every third Tuesday of the month. We look forward to engaging with you.	3rd Tuesday of the Month	4:00 PM- 7:00 PM
Special Events/ Meetings		
Read for the Record	Thursday, Oct. 28	10:30 AM & 4:00 PM
Off Session: November 21-30, 2021		
Kid Zone (6-11 years)		
Pet Profiles (In Person) - Ever wondered about some of your favorite Library critters? Now's your chance to learn fun facts and get an up close and personal experience.	Tuesday, Nov. 23	4:00 PM



All San Bernardino County branch libraries
will be closed on
Monday, Oct. 11,
Thursday, Nov. 11, and
Thursday-Friday, Nov. 25-26



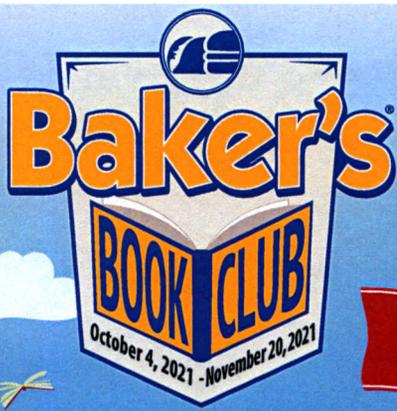
Library



BRANCH HOURS: MON - 10AM-8PM | TUES - 10AM-8PM | WED - 10AM-8PM
THURS - 10AM-6PM | FRI - 10AM-6PM | SAT - 9AM-5PM | SUN - CLOSED

@SBCountyLibrary

Visit our website @ www.sbclib.org



JOIN US FOR
BAKER'S BOOK CLUB!
OCTOBER 4, 2021 TO
NOVEMBER 20, 2021

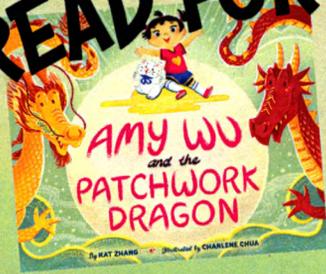
PROGRAM FOR AGES 4-17



1. SIGN UP WITH BEANSTACK!
2. LOG YOUR READING!
3. EARN DELICIOUS REWARDS!



READ FOR THE RECORD



OCTOBER 28, 2021

JOIN US AS WE ATTEMPT TO BREAK
A WORLD RECORD FOR THE MOST PEOPLE
READING THE SAME BOOK ON THE SAME DAY!

Not joining in person? Pick up a craft kit
starting Saturday, Oct 23 (while supplies last)
and watch our craft videos on Facebook at 5:30 pm!

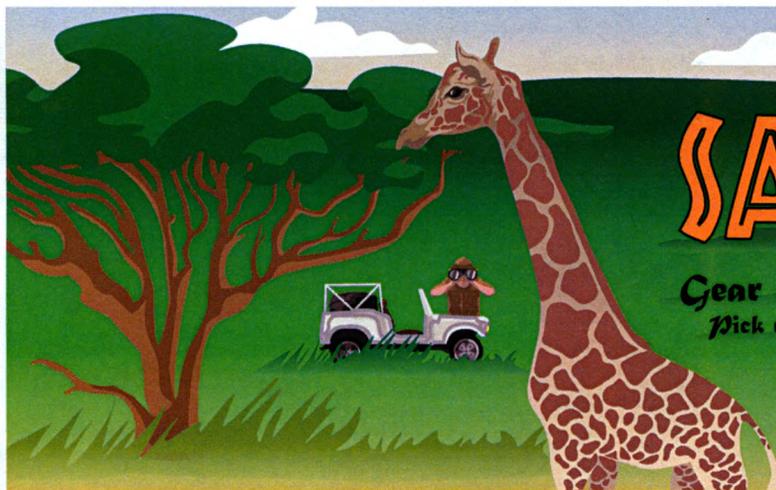


Jumpstart
Read for the Record

VILLAINS WEEK

Be prepared and join our Virtual Villains Week October 25-30!
Pick up craft kits starting Saturday, Oct 23 (while supplies last)

Sign up on Beanstack,
join in on our virtual programs
and earn badges for a chance to win
a villains-themed prize basket!



SAFARI WEEK

Gear up for an adventure from November 15-20!
Pick up craft kits starting Saturday, Nov 13 (while supplies last!)

Sign up on Beanstack,
join in on our virtual programs
and earn badges for a chance to win
a safari-themed prize basket!



If you liked it on OverDrive, you'll love it on Libby!

Did you know?

The Libby app provides access to all OverDrive offerings,
plus additional exclusive content!

Download Libby today
on your iOS or Android device!

