

# Collection Information

**Automated Collection** is an efficient and safe process for collecting residential solid waste and recyclables through the use of a truck with a mechanical arm operated by the driver. Material is collected quickly and neatly. Each home is furnished with special barrels which residents roll out to the curb by 6:00 a.m. on collection day to be serviced by this vehicle. The streets and neighborhoods are generally more attractive and cleaner on trash day due to the container used and neatness of an automated collection system.

**Holiday Schedule** Burrtec observes the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. If the holiday falls on a weekday, services will be delayed by one day for that week only. Your regular schedule will resume the following week. For example, if the holiday falls on Thursday then Thursday services will be provided on Friday and Friday services on Saturday, etc. There is no interruption in service if the holiday is on Saturday or Sunday.

**Bulky Item Pick-Up** You may request up to 4 pick-ups of bulky items (5 items per pick up) and certain electronic devices each year at no additional charge. These items will be collected on your next regularly scheduled collection day. Please contact our Customer Service at least 24 hours in advance of your regular collection day to arrange for a pick up.

**Holiday Trees** We will collect your holiday trees from the curb on your collection day the first three weeks after Christmas. Trees longer than 6 feet must be cut in half. Please remove ornaments, tinsel, and stands before placing at curbside.

**Roll-Out Services** Residents who are physically unable to take their barrels to the curb are eligible for roll-out service at no additional charge. Please contact our Customer Service Department for additional information.

**Rent-a-Bin** Burrtec offers a three cubic yard "rent-a-bin" for residential clean-up and special projects. Larger bins are also available.

**Additional Barrels are Available** Residents can request additional barrels for a nominal charge.



## Contact Information

### Burrtec Waste Industries, Inc.

5455 Industrial Parkway  
San Bernardino, CA 92407

#### Customer Service

(909) 889-1969

#### Hours of Operation

Monday - Friday  
8:00 a.m. to 5:00 p.m.

#### Website

Burrtec.com/Highland

#### Follow us on

 burrtecwaste

 @burrtecwaste

#### City of Highland

27215 Base Line  
Highland, CA 92346

#### Public Services Division

(909) 864-8732 ext. 271

#### Hours of Operation

Monday - Thursday  
7:30am to 5:30pm

#### Website

publicservices.cityofhighland.org/

#### Household Hazardous Waste

San Bernardino County Fire Department  
Household Hazardous Waste Division  
(San Bernardino International Airport)  
2824 East "W" Street, Bldg. 302  
San Bernardino, CA 92415-0799

\*Also accepts e-waste and sharps

#### Phone

1-800-OILY-CAT (645.9228)



**BURRTEC**  
"We'll Take Care Of It"

**Residential  
Trash and  
Recycling  
Collection  
Programs**

**FOR  
CITY OF  
HIGHLAND**



# It's as Easy as...

## Trash & Recyclables Collection Program

**Residential Service** Consists of automated collection of household trash, recyclables, and green waste once per week. Please place barrels at curbside by 6:00 a.m. on the scheduled collection day. As a courtesy, promptly remove barrels after service.

Please place barrels at least 2 feet apart from each other, facing the street, with wheels next to the curb/property line, to one side of the driveway, and three feet from parked vehicles or other obstructions.

**CAUTION** Please keep children away from barrels at all times.

**Tax Roll Billing** The residential Solid Waste and Recycling Collection Service Fees will be placed on your property tax bill. Extra services provided in between tax billing cycles will be billed directly to the property owner.

**Questions?** Please call Burrtec Customer Service Department, between 8:00 a.m. and 5:00 p.m. Monday through Friday at (909) 889-1969.



**Trash**

**Recycling**

**Green Waste**

Your black **TRASH** barrel is for Trash collection. Do not place trash in the Recycling or Green Waste barrel or it will not be collected. If your barrel is damaged it will be repaired or replaced at no charge. Residents are responsible for those barrels damaged due to negligence or abuse.

Your blue **RECYCLING** barrel is for recyclable materials (please see the list below of acceptable items). Don't forget that every ounce counts!

Your **GREEN WASTE** barrel is to be used for green waste materials only. Please do not place bagged green waste in the barrel.

**DO NOT place the following materials in the black barrels:**

- Automotive batteries
- Concrete
- Construction Debris
- Electronic Waste (electronic equipment such as computers, TV's, cell phones, microwave ovens, etc)
- Fluorescent bulbs
- Green waste
- Hazardous Waste (products labeled toxic, poison, corrosive, flammable, or irritant)
- Hot ashes
- Infectious waste (including used needles)
- Machinery
- Oil
- Paint
- Pesticides
- Recyclables
- Tires

**Recyclable items include...**

- Aluminum & metal
- Aluminum cans
- Aluminum foil
- Brochures
- Catalogs
- Cardboard
- Cartons
- Computer paper
- Glass
- Glass bottles & jars
- Junk mail
- Magazines
- Mixed paper
- Newspaper
- Paper
- Paper tubes
- Phone Books
- #1 – #7 Plastic bottles
- Plastic soda or water bottles
- Tissue boxes
- Used envelopes

**REMINDER: Please do not put trash in the recycling barrels.**

**Green Waste items include...**

- Branches
- Brush
- Grass clippings
- Leaves
- Palm tree trimmings
- Tree trimmings

**Non-acceptable materials...**

- Animal waste
- Cactus
- Construction Debris
- Garbage
- Plastic or paper bags

**REMINDER: Please do not put trash in the green waste barrels.**

**HAZARDOUS MATERIALS-WARNING!** Please do not expose your trash collector or landfill to dangers such as: EXPLOSIVES, LIQUIDS THAT ARE TOXIC, HIGHLY FLAMMABLE OR RADIOACTIVE, OR ANY OTHER HAZARDOUS MATERIALS INCLUDING PAINT, PESTICIDES and CLEANERS. DO NOT place these items in your barrel. Call 1(800) OILY CAT for hazardous waste disposal information.